



Associate Fintech Professional (CPFinT(A))

<QF Level 5>1

Certified Fintech Professional (Management) (CPFinT(M))

<QF Level 6>2

Certified Fintech Professional (Specialist – Artificial Intelligence and Big Data Stream) (CPFinT(S-AIBD))

<QF Level 6>3

Certified Fintech Professional (Specialist – Distributed Ledger Technology Stream) (CPFinT(S-DLT))

<QF Level 6>4

Certified Fintech Professional (Specialist – Open Banking and Application Programming Interface Stream) (CPFinT(S-OBAPI))

<QF Level 6>5

Certified Fintech Professional (Specialist - Regtech Stream) (CPFinT(S-RT))

<QF Level 6>6

Programme Handbook (Syllabus, Regulations and General Information)

CPFinT(A) CPFinT(M) CPFinT(S-AIBD) CPFinT(S-DLT) CPFinT(S-OBAPI) CPFinT(S-RT)

¹ The Professional Qualification "Associate Fintech Professional (CPFinT(A))" is recognised under the QF at Level 5. (Recognised under the QF at Level 5, QR Registration No.: 22/000742/L5, Validity Period from 12/09/2022 to 31/07/2025)

² The Professional Qualification "Certified Fintech Professional (Management) (CPFinT(M))", is recognised under the QF at Level 6. (QR Registration No.: 22/000867/L6) (Validity Period from 01/11/2022 to 31/07/2025)

³ The Professional Qualification "Certified Fintech Professional (Specialist – Artificial Intelligence and Big Data Stream) (CPFinT(S-AIBD))", is recognised under the QF at Level 6. (QR Registration No.: 22/000868/L6) (Validity Period from 01/11/2022 to 31/07/2025)

⁴ The Professional Qualification "Certified Fintech Professional (Specialist – Distributed Ledger Technology Stream) (CPFinT(S-DLT))", is recognised under the QF at Level 6. (QR Registration No.: 22/000869/L6) (Validity Period from 01/11/2022 to 31/07/2025)

⁵ The Professional Qualification "Certified Fintech Professional (Specialist – Open Banking and Application Programming Interface Stream) (CPFinT(S-OBAPI))", is recognised under the QF at Level 6. (QR Registration No.: 22/000870/L6) (Validity Period from 01/11/2022 to 31/07/2025)

⁶ The Professional Qualification "Certified Fintech Professional (Specialist – Regtech Stream) (CPFinT(S-RT))", is recognised under the QF at Level 6. (QR Registration No.: 22/000871/L6) (Validity Period from 01/11/2022 to 31/07/2025)

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ECF-Fintech Introduction

Introduction 1.

With the aim of supporting capacity building and talent development for banking professionals, the Hong Kong Monetary Authority (HKMA) has been working together with the banking industry to introduce an industry-wide competency framework - "Enhanced Competency Framework (ECF) for Banking Practitioners" in Hong Kong.

Since the implementation of ECF in 2018, various programmes for different job functions in banking industry have been developed and integrated into The Hong Kong Institute of Bankers' (HKIB) flagship Certified Banker (CB) Programme which offer generalist, specialist, and strategic topics. The rationale for putting all programmes under one professional banking qualification is to promote an industry-based common qualifications benchmark. While ECF programmes offer "rolebased" knowledge and certification to relevant practitioners, CB is offering a vocational qualification pathway for further career advancement, being continuously enhanced to nurture more holistic banking professionals and ultimately, supporting the industry to develop a continuous learning culture and a sustainable talent pool so as to maintain the competitiveness of Hong Kong as an international financial centre.

The Enhanced Competency Framework on Financial technology ("Fintech") (hereinafter referred to as "ECF-Fintech") was introduced to develop a sustainable pool for the banking industry. The qualification structure of the ECF-Fintech comprises two levels: Core Level and Professional Level, targeting entry level and junior level staff and staff taking up middle or senior positions in Fintech-related job roles.

As the programme and qualification provider of the ECF-Fintech, HKIB has developed the learning programme – the "ECF-Fintech (Core Level)" to help individuals attain the Core Level of the competency standards set for the ECF-Fintech. The programme "ECF-Fintech (Professional **Level)**" helps individuals attain the Professional Level of the competency standards.

This Handbook provides programme details and relevant information for the learner who wants to complete the ECF-Fintech training and examination with the intent of obtaining the Professional Qualifications of "Associate Fintech Professional (CPFinT(A))", "Certified Fintech Professional (Management) (CPFinT(M))", "Certified Fintech Professional (Specialist - Artificial Intelligence and Big Data Stream (CPFinT(S-AIBD))", "Certified Fintech Professional (Specialist - Distributed Ledger Technology Stream (CPFinT(S-DLT)), "Certified Fintech Professional (Specialist - Open Banking and Application Programming Interface Stream (CPFinT(S-AIBD)) and "Certified Fintech Professional (Specialist - Regtech Stream (CPFinT(S-RT)).

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ECF-Fintech Introduction

For more details, please refer to the HKMA's Guide to Enhanced Competency Framework on Fintech at https://www.hkma.gov.hk/media/eng/doc/key-information/guidelines-and-circu-lar/2021/20211203e1.pdf and HKIB website at https://www.hkib.org/page/203.

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2. Background

2.1. Aims

The aims of the ECF-Fintech are twofold:

- (i) To develop a sustainable Fintech talent pool for the banking industry; and
- (ii) To raise and maintain the professional competence of Fintech practitioners in the banking industry.

2.2. Qualification Structure

The competency standards of the ECF-Fintech comprise two levels: Core Level and Professional Level.

Core Level – This level is applicable to entry level and junior level Fintech practitioners in Authorized Institutes (Als).

Professional Level –This level is applicable to Fintech practitioners taking up middle or senior positions in Als. In order to more accurately reflect the different areas of expertise, this level is further divided into two tracks: Management Track and Specialist Track.

2.3. Scope of Application

The ECF-Fintech aims to develop an all-rounded Fintech competency framework to enhance the professional competencies of Fintech practitioners working in functions that involve technological innovation for financial services in the banking industry. Specifically, it is aimed at "Relevant Practitioners" located in the Hong Kong office of an Al whose primary responsibilities are to perform one or multiple job roles listed in the table below.

Job Roles	Role Description (Core Level)	Role Description (Professional Level)
Role 1 – Fintech Solution Develop- ment	Design, develop, test, and deliver the core functional and technical aspects of Fintech solutions for the Al. Work closely with cross-functional teams, and coordinate projects on Fintech solutions throughout the software development lifecycle.	Provide expert advice on Fintech applications. Work with cross-functional teams to build and implement Fintech solutions for the Al.
Role 2 – Fintech Product Design	Design and develop new Fintech products with innovative features and functionalities driven by user needs or market forces.	Oversee the design, development, and management of Fintech products and ensure products' alignment with the Al's overall Fintech strategic

		direction and product compliance.
Role 3 – Fintech Strategy and Management	Assist in the research and execution of Fintech strategy, and manage the Fintech initiatives of the Al in collaboration with internal stakeholders and external vendors and partners.	Drive Fintech agenda within the AI, and provide strategic direction for the AI's Fintech initiatives.
Role 4 – Regtech	Assist in Regtech research, use case formulation, regulatory and business requirements consolidation, vendor selection and Regtech solution development, etc. along the Regtech adoption journey to enhance the efficiency and effectiveness of the Al's risk management and regulatory compliance.	Lead and drive the design, development and implementation of Regtech solutions and the change management to ensure alignment with the Al's overall Regtech strategy and realization of benefits of Regtech.

For more details about the key tasks, please refer to Annex 1 of HKMA's Guide to Enhanced Competency Framework on Fintech at https://www.hkma.gov.hk/media/eng/doc/key-infor- mation/guidelines-and-circular/2021/20211203e1.pdf

2.4. Certification and Public Register

There are six Professional Qualifications under the ECF-Fintech:

Core Level

Associate Fintech Professional (CPFinT(A))

A Relevant Practitioner may apply to HKIB for the professional qualification certification if he or she:

- (1) has completed all the four Core Level training modules (Modules 1 to 4) and obtained a pass in the relevant examination of each module plus 1 year of relevant work experience in Fintech projects and/or any of the Core Level functions in Fintech Solution Development, Fintech Product Design, Fintech Strategy and Management or Regtech as specified in "Annex 1 of HKMA's Guide to Enhanced Competency Framework on Fintech; or
- is grandfathered based on the required work experience upon the launch of the Core Level module and employed by an AI at the time of application.

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ECF-Fintech Background

Professional Level - Management Track

Certified Fintech Professional (Management) (CPFinT(M))

A Relevant Practitioner may apply to HKIB for professional qualification certification if he or she:

- (1) has completed Module 5, Module 9, and Module 10 of the ECF-Fintech Professional Level training programme and obtained a pass in the relevant examination of each module on top of the Core Level qualification plus at least 3 years of relevant work experience in Fintech projects and / or any of Professional Level functions in Fintech Solution Development, Fintech Product Design, Fintech Strategy and Management or Regtech as specified in "Annex 1 of HKMA's Guide to ECF-Fintech"; or
- (2) is grandfathered based on the required work experience upon the launch of the Professional Level module and employed by an AI at the time of application.

Professional Level - Specialist Track

Certified Fintech Professional (Specialist – Artificial Intelligence and Big Data Stream) (CPFinT(S-AIBD))

Certified Fintech Professional (Specialist - Distributed Ledger Technology Stream) (CPFinT(S-DLT))

Certified Fintech Professional (Specialist - Open Banking and Application Programming Interface Stream) (CPFinT(S-OBAPI))

Certified Fintech Professional (Specialist - Regtech Stream) (CPFinT(S-RT))

A Relevant Practitioner may apply to HKIB for professional qualification certification if he or she:

- (1) has completed Module 5 and <u>one of the following modules</u> for fulfilling the technical specialist stream of the Professional Level training programme and obtained a pass in the examination of the relevant modules on top of the Core Level qualification plus at least 3 years of relevant work experience in Fintech projects and / or any of the Professional Level functions in Fintech Solution Development, Fintech Product Design, Fintech Strategy and Management or Regtech as specified in "Annex 1 of HKMA's Guide to Enhanced Competency Framework on Fintech":
 - Module 6 for Artificial Intelligence and Big Data stream
 - Module 7 for Distributed Ledger Technology (DLT) stream
 - Module 8 for Open Banking and Application Programming Interface (API) stream
 - Module 11 for Regtech stream

or

ECF-Fintech Background

(2) is grandfathered based on the required work experience upon the launch of the Professional Level module and employed by an AI at the time of application.

For details regarding grandfathering requirements, please refer to HKIB website and HKMA's Guide to Enhanced Competency Framework on Fintech.

By going through HKIB certification process successfully, the respective certification holders are then registered as Certified Individuals (CI) and included in the public register on HKIB website. HKIB will also grant the certification holders a professional membership of HKIB.

2.5. Annual renewal of certification and CPD Requirements

The ECF-Fintech certifications are subject to annual renewal by HKIB. Certification holders are required to meet the annual Continuing Professional Development (CPD) requirements and pay an annual certification fee to renew the certification.

For both the Core Level and Professional Level qualifications, a minimum of 12 CPD hours is required for each calendar year (ending 31 December), of which at least 4 CPD hours should be on topics related to innovative technology (e.g. artificial intelligence, big data, cloud computing, cybersecurity, distributed ledger technology, and / or open banking and API), product development, business strategy and marketing, finance and investment, and / or risk and compliance.

Any excess CPD hours accumulated within a particular year cannot be carried forward to the following year.

No CPD is required in the first calendar year when above certification(s) is granted. The CPD requirement starts in the following calendar year.

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3. ECF-Fintech (Core Level) Programme Overview

3.1. Entry Requirements

The Programme is open to members and non-members of HKIB. Learners must fulfil the stipulated minimum entry requirements:

- A Bachelor's Degree in any discipline awarded by a recognised university or equivalent; or
- 4 An Associate Degree (AD) / Higher Diploma (HD) in a banking, finance, technology or related discipline or equivalent; or
- A relevant professional qualification; or
- Mature applicants with 3 years of relevant banking experience with recommendations from employer

Remarks:

- 3rd or final year full-time university undergraduate students in a banking, finance, technology or related discipline will be considered.
- 2. Mature applicants (aged 21 or above) who do not possess the above academic qualifications but with relevant banking experience and recommendation from their employers will be considered on individual merit.

3.2. Programme Objectives

This programme is developed to nurture a broad and sustainable talent pool of entry level and junior level Fintech practitioners for the banking industry. Learners will be equipped with professional knowledge and technical expertise to better respond to innovative financial and technological trends.

3.3. Programme Intended Learning Outcomes

Upon completion of the programme, learners should be able to:

- Acquire the key aspects of Fintech application in banking and financial services.
- 4 Demonstrate in-depth knowledge of the legal and regulatory framework for Fintech governing banking and financial services in Hong Kong.
- 4 Acquire essential knowledge of the financial system, banking products and services.
- Integrate and apply Fintech skills and knowledge to tackle banking and financial services industry challenges and develop practical recommendations or solutions.
- Analyse latest digital developments in Hong Kong and overseas and identify new opportunities for Fintech innovation in banking products, services, and platform.

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Apply the essential principles and industry standards to support the design, development, and promotion of Fintech solutions.

3.4. Learning Hours

The Programme is comprised with the following 4 modules as accumulated a total of 80 credits.

Module 1: Technology Essentials (20 credits)

Module 2: Banking and Risk Essentials (20 credits)

Module 3: Fintech Practicum (20 credits)

Module 4: Fundamental Fintech Tools and Applications (20 credits)

The programme design is adopted a blended learning approach. Learners are advised to spend not less than 800 Learning Hours (equivalent to 80 credits). Learning time refers to the amount of time an average learner is expected to take to complete all learning pertaining to the programme and achieve the learning outcomes expected. It includes time spent on all learning modes and activities such as training class, self-study and assessment hours.

3.5. Completion Requirements

The completion period for the programme is eight years from the year in which the first module is completed.

Learners are required to complete all four modules and accumulated a total of 80 credits by obtaining a pass in all relevant examinations.

3.6. Integration in Certified Banker (CB)

The "ECF-Fintech (Core Level)" is integrated in the Certified Banker (Stage II) as one of the Elective Modules.

CB (Stage II) is a professional banking qualification programme developed and offered by HKIB. It is intended to raise the professional competency of banking and financial practitioners in Hong Kong to meet modern demands, while providing a transparent standard with international recognition.

Individuals who have completed the "ECF-Fintech (Core Level)" programme and obtained a pass at the relevant examination or have been grandfathered "Professional Certificate for ECF-Fintech (Core Level)" programme and obtain a pass at HKIB's exemption assessment

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are encouraged to join the CB (Stage II) Programme.

3.7. Qualifications Framework

The Professional Qualification "Associate Fintech Professional (CPFinT(A))" is recognised under the QF at Level 5. (QR Registration No.: 22/000742/L5) (Validity Period from 12/09/2022 to 31/07/2025)

Please refer to the <u>accreditation page</u> on HKIB website for more details.

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ECF-Fintech (Professional Level) Programme Overview

4.1 Entry Requirements

The Programme is open to members and non-members of HKIB. Learners must fulfil the stipulated minimum entry requirements:

- Professional Certificate for ECF-Fintech awarded by HKIB; or
- Grandfathered for ECF-Fintech Core Level Programme by HKIB

4.2 Programme Objectives

Management Track

This programme is developed to nurture a sustainable talent pool of middle or senior level Fintech practitioners for the banking industry. Learners will acquire a more in-depth understanding of the Fintech development trends, regulatory updates, and technology advancement to develop capabilities and formulate insights to drive and manage Fintech transformation within the organisation.

Specialist Track

This programme is developed to nurture a sustainable talent pool of more experienced and specialised expert level Fintech practitioners for the banking industry. Learners will achieve mastery within a specific Fintech domain on technology principles and applications in the banking industry to advise on Fintech use cases, solution architecture, and implementation management.

4.3 Programme Intended Learning Outcomes

Upon completion of the programme, learners should be able to:

Management Track

- Keep abreast of the key aspects of Fintech application in banking and financial services.
- Analyse the competitive landscape and the applications of the latest technology, and formulate Fintech growth strategies.
- 4 Articulate banking product vision and business requirements clearly with business stakeholders and Fintech professionals.
- 4 Formulate strategies and policies for implementing Fintech projects with well managed scope, resources, and quality.
- 4 Develop breakthrough solutions by leveraging technology adoption to cope with major constraints and challenges.
- Formulate, monitor and review the control measures related to compliance of Fintech products with relevant banking and data privacy regulations.

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Specialist Track

- ♣ Drive practical Fintech adoption in a range of applicable business contexts.
- Acquire in-depth knowledge and design rationale of Fintech solutions and applications in banks.
- ♣ Evaluate new technologies and vendors in the market, and supervise the application of technology concepts of relevant Fintech disciplines in solution design for addressing specific business scenarios and user pain points.
- Formulate policies for the design, development, and implementation of Fintech solutions.
- Formulate the implementation approach and guidelines in Fintech projects after reviewing the solution architecture.
- Establish and enforce policies and standards on Fintech software engineering across different coding practices, design patterns, production processes, and system operations.

4.4 Learning Hours

The Programme is comprised with the following modules and the accumulated credits for each stream are as follow:

- Management Track: 90 credits
- Specialist Track Artificial Intelligence and Big Data Stream: 60 credits
- Specialist Track Distributed Ledger Technology Stream: 60 credits
- Specialist Track Open Banking and Application Programming Interface Stream: 60 credits
- Specialist Track Regtech Stream: 60 credits

Module 5: Regulatory Trends and Data Ethics (30 credits)

Module 6: Artificial Intelligence and Big Data (30 credits)

Module 7: Distributed Ledger Technology (DLT) (30 credits)

Module 8: Open Banking and Application Programming Interface (API) (30 credits)

Module 9: Business Strategy and Marketing (30 credits)

Module 10: Fintech Product Management (30 credits)

Module 11: Regtech (30 credits)

The programme design is adopted a blended learning approach. Learners are advised to spend not less than 900 Learning Hours for Management Track (equivalent to 90 credits) or 600 Learning Hours for Specialist Track (equivalent to 60 credits). Learning time refers to the amount of time an average learner is expected to take to complete all learning pertaining to the programme and achieve the learning outcomes expected. It includes time spent on

all learning modes and activities such as training class, self-study and assessment hours.

4.5 Completion Requirements

The completion period for the progarmme is eight years from the year in which the first module is completed.

Learners are required to complete all related modules for each track with an accumulated credits as and obtained a pass in all relevant examinations.

Management Track: 90 credits

Specialist Track – Artificial Intelligence and Big Data Stream: 60 credits

Specialist Track – Distributed Ledger Technology Stream: 60 credits

Specialist Track – Open Banking and Application Programming Interface Stream: 60 credits

Specialist Track – Regtech Stream: 60 credits

4.6 Qualifications Framework

The Professional Qualification "Certified Fintech Professional (Management) (CPFinT(M))", is recognised under the QF at Level 6. (QR Registration No.: 22/000867/L6) (Validity Period from 01/11/2022 to 31/07/2025)

The Professional Qualification "Certified Fintech Professional (Specialist – Artificial Intelligence and Big Data Stream) (CPFinT(S-AIBD))", is recognised under the QF at Level 6. (QR Registration No.: 22/000868/L6) (Validity Period from 01/11/2022 to 31/07/2025)

The Professional Qualification "Certified Fintech Professional (Specialist – Distributed Ledger Technology Stream) (CPFinT(S-DLT))", is recognised under the QF at Level 6. (QR Registration No.: 22/000869/L6) (Validity Period from 01/11/2022 to 31/07/2025)

The Professional Qualification "Certified Fintech Professional (Specialist – Open Banking and Application Programming Interface Stream) (CPFinT(S-OBAPI))", is recognised under the QF at Level 6. (QR Registration No.: 22/000870/L6) (Validity Period from 01/11/2022 to 31/07/2025)

The Professional Qualification "Certified Fintech Professional (Specialist – Regtech Stream) (CPFinT(S-RT))", is recognised under the QF at Level 6. (QR Registration No.: 22/000871/L6) (Validity Period from 01/11/2022 to 31/07/2025)

Please refer to the accreditation page on HKIB website for more details.

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5. Learning Support

5.1 HKIB Resources Corner Support

The Resources Corner situated at the premises of HKIB provides the required learning resources required for study. Copies of the Recommended Readings are available in the Cornerfor borrowing. To provide updated learning resources to the members, HKIB has provided FREE internet and library service to the members.

Learners are encouraged to prepare the examination by acquiring relevant market information and module knowledge through various channels, e.g. reference readings, business journals, websites etc. Learners should be aware that such market information may be important and pertinent to the examinations.

5.2 Market Information Updates

HKIB regularly organises training courses, seminars and luncheon talks on current issues and developments in financial markets that candidates may find essential, helpful and relevant to their learning.

For more details, please refer to HKIB website.

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Programme Syllabus 6.

6.1 **Module 1: Technology Essentials**

A. Module Objective

The module aims to introduce emerging financial and regulatory technologies, including artificial intelligence (AI), big data analytics, distributed ledger technology (DLT), cloud computing, open banking and API, Robotic Process Automation (RPA) and cybersecurity; to introduce Fintech trends, key disruption events in the banking industry and the impact of Fintech developments on banking industry operations; and to introduce local and overseas Fintech applications, use cases and the corresponding implications in the banking space.

B. Module Intended Learning Outcomes

Upon completion of this module, learners should be able to:

- Analyse, evaluate and apply the fundamental technical concepts and principles of emerging Fintech topics to assist in Fintech solution development.
- Identify the recent and emerging Fintech trends and developments and common Fintech applications in banks.

C. Syllabus

Chap	Chapter 1: Introduction to Financial Technology (Fintech) and Regtech		
1	-	Introduction of emerging financial and regulatory technologies	
2	-	Key concepts and principles of artificial intelligence	
3	-	Key concepts and principles of big data analytics	
4	-	Key concepts and principles of distributed ledger technology (DLT)	
5	-	Key concepts and principles of cloud computing	
6	-	Key concepts and principles of open banking & API	
7	-	Key concepts and principles of Robotic Process Automation (PRA)	
8	-	Key concepts and principles of cybersecurity	
Chapter 2: Fintech Trends and Developments			
1	-	Recent Key Disruptive Events in Banking	

- - Fintech Development to enhance the Banking Operations and Customer Experience
 - Customer Experience and Centricity
 - **Digital Product Services Development**
 - **Operation Efficiency Enhancement**
 - Change Management

Chapter 3: Common Fintech Applications in Banks

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1	-	Local and overseas Fintech applications
2	-	Use-cases of the following technologies, including
		Virtual assistant
		Credit scoring
		Authentication and biometrics
		Remote onboarding

D. Recommended Readings

Essential Readings

- 1. Rubini, Agustin (2018). Fintech in a Flash: Financial Technology Made Easy. De G PRESS.
- 2. Mohan, D. (2020). The Financial Services Guide to Fintech: Driving Banking Innovation Through Effective Partnerships. Kogan Page. (Chapter 1, 2, 7 and 10).
- 3. Mills, Karen G. (2018). Fintech, Small Business & the American Dream: How Technology Is Transforming Lending and Shaping a New Era of Small Business Opportunity. Springer.

Supplementary Readings

- 1. Tanda, Alessandra & Schena, Cristiana-Maria (2020). FinTech, BigTech and banks: digitalisation and its impact on banking business models. Palgrave Pivot.
- 2. Tanda, A., & Schena, C. M. (2019). FinTech, BigTech and Banks. Springer Publishing.
- 3. Loesch, Stefan (2018). A Guide to Financial Regulation for Fintech Entrepreneurs. Wiley.

Further Readings

- Anderson, Ross (2020). Security Engineering: A Guide to Building Dependable Dis-1. tributed Systems. Wiley.
- Benedict J. Drasch, André Schweizer and Nils Urbach. (2018) Integrating the 'Trou-2. blemakers': A taxonomy for cooperation between banks and fintechs. Journal of Economics and Business. Volume 100, November–December 2018, Pages 26-42. DOI: 10.1016/j.jeconbus.2018.04.002.
- Valverde, Dantiago Carbo & Fernandez, Francisco Rodriguez (2020). Financial digi-3. talization: Banks, Fintech, Bigtech, and consumers. Journal of Financial Management, Markets and Institutions, 08(01), 2040001.
- The Hong Kong Monetary Authority (2019). Reshaping Banking with Artificial Intelli-4. gence.

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5. Brett King (2018). Bank 4.0: Banking Everywhere, Never at a Bank. Wiley.

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Module 2: Banking and Risk Essentials 6.2

A. Module Objective

The module aims to enable learners a clear understanding of corporate, institutional, commercial, and retail banking and articulate the offerings and distinction of different banking sectors; to provide learners knowledge of products and services, and respective banking functions and operations supports; to provide learners a clear picture of contemporary banking developments and local talent expectations, including local and international Fintech initiatives; to enhance learners' knowledge and understanding on risk management framework and methodologies, regulatory framework landscape, Regtech application and development.

В. Module Intended Learning Outcomes

Upon completion of this module, learners should be able to:

- Differentiate between different banking product offerings and study the differences between retail banking, commercial banking, corporate banking, and institutional banking.
- Recognise expectations for competency of local Fintech talent and stay up-to-date on banking Fintech developments and adopt local and international Fintech regulations and government initiatives.

C. Syllabus

Chapter 1: Retail and Commercial Banking (Fintech-related applications)		
1	- Fundamentals of retail and commercial banking	
	Key offering of a universal bank	
	Key business aspects covering by retail and commercial Banking	
2	- Local market landscape	
	Critical factors to Retail Banking and Commercial Banking	
	Business size of authorized institution	
	Market Size of SMEs in Hong Kong	
3	- Customer Segmentation	
	Retail Banking	
	Commercial Banking	
4	- Channel Management	
5	- Retail and SME Credit assessments	
	Retail Banking Credit Assessments	
	Commercial Banking Credit Assessments	

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6	Summary	
Chapte	r 2: Corporate and Institutional Banking	
1	- Fundamentals of corporate and institutional banking	
	• Overview	
	Client Segments	
	• Products	
	Corporate Lending	
2	- Customer relationship management	
	Definition and Framework	
	Key Elements for Successful CRM	
	 Roles and Responsibilities of Relationship Managers 	
	Other Key Parties	
	CRM under the Digital World	
3	- Transaction banking and securities services	
	Trade Finance	
	 Cash Management and Account Services 	
	Securities Services	
	 Key Areas of Concern and Opportunities in Transaction Banking 	
4	- Financial markets and treasury advisory	
	Money Markets	
	 Fixed Income, Currencies and Commodities 	
	• Equities	
	Treasury Advisory	
	 Key Areas of Concern and Opportunities in Finance Markets 	
5	- Corporate finance and others	
	Debt Capital Markets	
	Equity Capital Markets	
	Project Finance	
	 M&A and Corporate Advisory 	
	 Key Areas of Concern and Opportunities in Corporate Finance 	
	 Other Corporate and Institutional Banking Services 	
	 Collaboration with Other Banking Sectors 	
Chapte	r 3: Contemporary Banking Trends	
1	- Smart Banking Initiatives	
	Faster Payment System	
	 Enhanced Fintech Supervisory Sandbox 	
	Promotion of Virtual Banking	
	Banking Made Easy initiative	
	Open Application Programming Interface	
	Closer cross-border collaboration	

- Faster Payment System (FPS) - Features - Benefits to Consumer - Benefits to Merchants and Corporates - Enhanced Fintech Supervisory Sandbox (FSS) 2.0 - Objectives - Features - Usage - Promotion of Virtual Banking - Selection Criteria of VB Application - VB Supervisory Approach - Key Risk Areas - New Personal Credit Products - Banking Made Easy Initiative - Remote Customer Onboarding - Online Finance - Online Investment - Anti-Money Laundering & Counter-Financing of Terrorism - Regtech for prudential risk management and compliance - Machine-readable regulations - Open Application Programming Interface (API) - Implementation Approach - Adoption Status of Commercial Banking - Benefits - Challenges - Essential practices for Phase III and IV implementation - Cross-border collaboration - Collaboration in Guangdong-Hong Kong-Macau Bay Area - Central Bank Digital Currencies - Collaboration with Singapore - Project LionRock-Inthanon - Bank of International Settlements Innovation Hub Hong Kong Centre - Global Financial Innovation Network Cross-Border Testing - Talent Development Programme - Fintech Career Accelerator Scheme - Industry Project Masters Network Scheme - Enhanced Competency Framework - Financial intermediation - Definition of Financial Intermediation		Enhanced research and talent development
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- Talent Development Programme - Fintech Career Accelerator Scheme - Industry Project Masters Network Scheme - Enhanced Competency Framework - Financial intermediation		
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9 - Financial intermediation		Industry Project Masters Network Scheme
		Enhanced Competency Framework
Definition of Financial Intermediation	9	- Financial intermediation
		Definition of Financial Intermediation

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	Strategies of Financial Intermediation
	Latest development of Financial Intermediation in Hong Kong
10	- Summary
Chapt	er 4: Risk Management and Regulatory Compliance
1	- Overview of Risk Management in Banking
	Introduction to Risk Management
	Enterprise Risk Management
	Importance of Risk Management in Banks
	Big Losses of Financial Institutions
	Risk Management Framework
2	- Tools and Measures in Risk Management
	Value-at-Risk (VaR)
	Advantages/Drawbacks of VaR
	Expected Shortfall (ES)
	Coherent Risk Measures
	Back-Testing
	Scenario Analysis and Stress Testing
	Scenario Design
	Reverse Stress Testing
	Regulation on Stress Testing
	Economic Capital
	Risk-adjusted Return on Capital (RAROC)
3	- International Regulatory Framework: Basel III Standards and Trend of De-
	velopment in FinTech Regulation Landscape
	Importance of Regulating Banks
	Introduction to BASEL
	BASEL III
	Capital Definition & Requirements
	Capital Conservation Buffer
	Countercyclical Buffer
	Leverage Ratio
	Liquidity Ratios
	Capital for CVA Risk
	• G-SIBs
	• D-SIBs
	FinTech Regulations: Current State in Hong Kong
	Evolving Regulatory Landscape on Other Jurisdictions
4	- RegTech: Overview and Emerging Trend of Development
	Introduction to RegTech
	Evolution of RegTech

- Importance of RegTech to the Banking Industry
- RegTech's Underlying Technologies
- RegTech's Application Areas
- RegTech: Current State and Government Initiatives
- RegTech Adoption in Hong Kong: Opportunities and Challenges
- Case Studies and Insights: RegTech Applications in Banks
- SupTech and HKMA's Adoption of SupTech
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- 2. Hong Kong Monetary Authority & Bank of Thailand. (2020, January). Inthanon-LionRock - Leveraging Distributed Ledger Technology to Increase Efficiency in Cross-Border Payments.
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- World Economic Forum. (2021, May 6). Digital Assets, Distributed Ledger Technol-4. ogy, and the Future of Capital Markets.
- Hong Kong Monetary Authority (HKMA) (2021, Apr 23) Supervisory Policy Manual 5. CA-B-2. Systemically Important Banks.
- Hong Kong Monetary Authority (HKMA) (2018, Oct 19) Supervisory Policy Manual 6. AML-1. Supervisory approach on Anti-Money Laundering and Counter-Financing of Terrorism.
- 7. Hong Kong Monetary Authority (HKMA) (2018, Oct 19) Supervisory Policy Manual AML-2. Guideline on Anti-Money Laundering and Counter-Financing of Terrorism.
- 8. Hong Kong Monetary Authority (HKMA) (2012, May 09) Supervisory Policy Manual IC-5. Stress-testing.
- Basel Committee on Banking Supervision (BCBS). (2011, Jun) Basel III: A Global 9. Regulatory Framework for More Resilient Banks and Banking Systems.

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6.3 Module 3: Fintech Practicum

A. Module Objective

The module aims to introduce the basic concepts, methods, and approaches of data analytics in Fintech with various quantitative analysis techniques in developing analytical data models to support decision-making; to introduce the latest trend of technologies adoption, customers centric and testing methodologies in design and development of Fintech products in banking related services; to provide learners the fundamentals on Fintech project management and reporting, and equips students with knowledge and skills needed for the management of the processes, risks and compliance issues on the Fintech transformation project in Hong Kong.

B. Module Intended Learning Outcomes

Upon completion of this module, learners should be able to:

- Conduct business analytics, milestone monitoring, and stakeholder communication for Fintech projects.
- Apply the essential principles and industry standards of Fintech product design and development cycle fundamentals, including methodology selection and criteria evaluation.

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C. Syllabus

Chapter 1: Business Analysis for Fintech Projects

- 1 Problem framing: Using Accounting and Finance Data to Frame Questions
- 2 Master the Data: An Introduction to Accounting and Finance Data
- 3 Master the Data: Preparing the Data for Analysis
- 4 Perform the Analysis: Descriptive Analytics
- 5 Perform the Analysis: Diagnostic Analytics
- 6 Perform the Analysis: Predictive Analytics
- 7 Perform the Analysis: Prescriptive Analytics
- 8 Communicate the Results: Data Visualization and Report

Chapter 2: Fintech Product Design and Development

- 1 Fintech development in banking industry
 - The Bali Fintech Agenda of World Bank/IMF, and FinTech development in bank
- 2 New Technologies adopted in Fintech applications
 - Basics of the advanced technologies (Technology Sensing/ biometrics, AI/ML, Big Data, NLP, Blockchain)
 - Applications of the advanced technologies in banking products
 - Lab: Basics of Blockchain technology and how payments are transacted on Blockchain (Eth.build sandbox)
- 3 Fintech product design
 - Digital services in banking
 - Design essentials of fintech products
 - Introduction of Systems architecture
 - Lab: UX design of an application mock-up (pencil project)
- 4 Fintech product development
 - Product development Tools
 - Development & User Research strategies
 - Testing Methodologies and Strategy

Chapter 3: Fintech Project Management and Reporting

- 1 Fundamentals of fintech project management
 - Overview
 - Linkage with Product Management
 - System for Value Delivery
 - Fintech Project Management Principles
 - Fintech Project Performance Domains
 - Fintech Project Development Approaches

- Stakeholder management

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- Stakeholder Management Framework
- Stakeholder Engagement Steps
- Stakeholder Communication
- Stakeholder Satisfaction Measurement
- Key Stakeholder Customers
- Key Stakeholder Regulators
- Key Stakeholder Fintech Project Team
- 3 Cross-functional coordination
 - Planning
 - Project Work
 - Delivery
 - · Measurement and Reporting
- 4 Agile methodologies
 - Agile Manifesto and 12 Principles
 - Agile Methodologies Overview
 - Lean
 - Kanban
 - Scrum
 - eXtreme Programming
 - Other Agile Methodologies
- 5 Contemporary cases and issues on fintech project management
 - Selection of Approaches/ Models
 - Selection of Approaches The APP Case
 - Managing Uncertainties and Risks
 - · Fintech Project Failure The ABC Case

D. Recommended Readings

Essential Readings

 Project Management Institute. (2021). A guide to the project management body of knowledge (PMBOK® Guide) and the standard for project management (7th ed.).
 Project Management Institute.

Supplementary Readings

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- 2. Richardson, Teeter & Terrell, McGraw-Hill (2020). Introduction to Data Analytics for Accounting. McGraw Hill.
- 3. Yousif Abdullatif Albastaki, Anjum Razzaque, Adel M. Sarea (2020), Innovative Strategies for Implementing FinTech in Banking. IGI Global.
- 4. OECD. (2020, 26 February). Digital Disruption in financial markets.

- https://www.oecd.org/daf/competition/digital-disruption-in-financial-markets.htm
- World Bank (2020, April). Digital Financial Services.
 https://pubdocs.worldbank.org/en/230281588169110691/Digital-Financial-Services.pdf
- World Bank (October 11, 2018). The Bali Fintech Agenda: A blueprint for successfully harnessing Fintech's opportunities.
 https://www.worldbank.org/en/news/press-release/2018/10/11/bali-fintech-agenda-a-blueprint-for-successfully-harnessing-fintechs-opportunities
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- 8. Hong Kong Monetary Authority (2017, November 28). Fintech supervisory chatroom.
- 9. Hong Kong Monetary Authority (2021, July 29). Supervisory policy manual, CG-5 Guideline on a sound remuneration system.
- Bañuls, V. A., López, C., Turoff, M., & Tejedor, F. (2017). Predicting the impact of multiple risks on project performance: A scenario-based approach. Project Management Journal, 48(5), 95–114.
- 11. Basten, D., Stavrou, G., & Pankratz, O. (2016). Closing the stakeholder expectation gap: Managing customer expectations toward the process of developing information systems. Project Management Journal, 47(5), 70–88.
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- 13. Hobbs, B. & Petit, Y. (2017). Agile methods on large projects in large organizations. Project Management Journal, 48(3), 3–19.
- 14. Huo, X., Zhang, L., & Guo, H. (2016). Antecedents of relationship conflict in cross-functional project teams. Project Management Journal, 47(5), 52–69.
- 15. Jinasena, D. N., Spanaki, K., Papadopoulos, T., & Balta, M. E. (2020). Success and failure retrospectives of fintech projects: A case study approach. Information Systems Frontiers, 1-16.
- 16. Recker, J., Holton, R., Hummel, M., & Rosenkranz, C. (2017). How agile practices impact customer responsiveness and development success: A field study. Project Management Journal, 48(2), 99–121.
- 17. Tereso, A., Ribeiro, P., Fernandes, G., Loureiro, I., & Ferreira, M. (2019). Project management practices in private organizations. Project Management Journal, 50, 6–22.

Further Readings

- 1. Gemino, A., Reich, B. H., & Serrador, P. M. (2021). Agile, Traditional, and Hybrid Approaches to Project Success: Is Hybrid a Poor Second Choice? Project Management Journal, 52, 161–175.
- 2. Global Financial Innovation Network (2019). GFiN one year on: The global financial

- innovation network reflects on its first year.
- 3. Global Financial Innovation Network (2020). GFiN cross-border testing lessons learned: The global financial innovation network reflects on the cross-border testing pilot.
- 4. Liu, J. Y. C. & Yuliani, A. R. (2016). Differences between clients' and vendors' perceptions of IT outsourcing risks: project partnering as the mitigation approach. Project Management Journal, 47(1), 45–58.

6.4 Module 4: Fundamental Fintech Tools and Applications

A. Module Objective

The module aims to introduce the fundamentals of Machine Learning, Artificial Intelligence, and data analytics with hands-on Natural Language Processing (NLP) and deep learning applications using well-known tools; to introduce cloud computing concepts, services, underlying technologies, charges and budgeting, and provides hands-on experience on container deployment and orchestration to launch business applications; to introduce the concepts and applications of the blockchain technology by covering major blockchains solutions/framework and the architecture of blockchain-based applications.

B. Module Intended Learning Outcomes

Upon completion of this module, learners should be able to:

- Understand the fundamental concepts of financial technologies (i.e. artificial intelligence, data analytics, cloud computing and blockchain technologies) for Fintech applications in the banking industry.
- Apply appropriate tools, frameworks, programming techniques and services of financial technologies in various use cases in the banking industry.

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C. Syllabus

Chapte	Chapter 1: Tools and Applications for Artificial Intelligence and Big Data		
Analyt	ics		
1	-	History and Definition of terminologies.	
2	-	General framework/steps to perform data analytics.	
3	-	Machine learning algorithms and evaluation metrics.	
4	-	Current Development Trend (NLP & Deep Learning/ Pattern Recognition, Bi-	
		ometric Authentication) with use cases and applications such as news analy-	
		sis, time series data analysis.	
Chapte	er 2	: Tools and Applications for Cloud Computing	
1	-	Cloud computing as a paradigm	
2	_	Key enabling technologies	
3	-	Service models and types of clouds	
4	-	Virtualization, containers and orchestration	
5	-	Serverless technologies	
6	-	Charges and budgeting	
7	-	Cloud and FinTech	
Chapte	er 3	: Tools and Applications for Blockchain and Distributed Ledger	
Techn	Technology		
1	-	What is Blockchain?	
2	-	Cryptocurrency and other applications of Blockchain	
3	-	Major Blockchain Solutions/Frameworks for Application Development	
4	-	Application development using Hyperledger Fabric	
5	-	Introduction of the team structure/organization of personnel for adopting	
		Fintech to plan/design/implement banking products/services	

D. Recommended Readings

Essential Readings

- 1. McKinney, Wes (2017). Python for Data Analysis: Data Wrangling with Pandas, NumPy, and IPython. O'Reilly Media.
- 2. Pandas. https://pandas.pydata.org/docs/getting_started/index.html
- 3. Kaggle https://www.kaggle.com/
- 4. Armbrust et al (2009). Above the Clouds: A Berkeley View of Cloud Computing. 25 pages. https://www2.eecs.berkeley.edu/Pubs/TechRpts/2009/EECS-2009-28.pdf
- Vitualization Overview White Paper. 11 pages. https://www.vmware.com/pdf/virtualization.pdf. Vmware.
- 6. Cloudflare. What is the cloud?

 https://www.cloudflare.com/learning/cloud/what-is-the-cloud/. Cloudflare Inc.

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- 7. Surianarayanan, Chellammal & Pethuru Raj Chelliah (2019). Essentials of Cloud Computing: A Holistic Perspective. Springer Nature.
- Androulaki, E., Barger, A., Bortnikov, V., Cachin, C., Christidis, K., De Caro, A., 8. Enyeart, D., Ferris, C., Laventman, G., Manevich, Y., Muralidharan, S., Murthy, C., Nguyen, B., Sethi, M., Singh, G., Smith, K., Sorniotti, A., Stathakopoulou, C., Vukolić, M., ... Yellick, J. (2018). Hyperledger fabric. Proceedings of the Thirteenth EuroSys Conference. https://doi.org/10.1145/3190508.3190538

Supplementary Readings

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- 2. Ng. A. Machine learning. https://www.coursera.org/learn/machine-learning Stanford Online, Coursera
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- The Linux Foundation. (2021). Blockchain: Understanding Its Uses and Implications 4. https://www.edx.org/course/blockchain-understanding-its-uses-and-implications
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- Corda. (2020, July 30). What is Corda? https://www.corda.net/blog/what-is-corda/ 6.

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- Stanfordonline. (2019, March 21). Stanford CS230: Deep Learning 1. https://www.youtube.com/watch?v=PySo_6S4ZAg&list=PLoROMvodv4rOA-BXSvaHTsbvUz4G YQhOb YouTube.
- Geron, Aurelien (2019). Hands-On Machine Learning with Scikit-Learn Keras, and 2. TensorFlow: Concepts, Tools, and Techniques to Build Intelligent Systems. O'Reilly Media
- 3. Turnbull, James (2014). The Docker Book: Containerization is the new virtualization. James Turnbull

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- 4. Amazon Financial Services https://aws.amazon.com/financial-services/
- 5. Zastrin (2021). Ethereum Primer. https://www.zastrin.com/courses/ethereum-primer/lessons/1-1

6.5 Module 5: Regulatory Trends and Data Ethics

A. Module Objective

The module aims to introduce global regulatory trends, trans-border policies and collaborations, and latest developments in Fintech regulation, with emphasis on privacy management, and ethics.

B. Module Intended Learning Outcomes

Upon completion of this module, learners should be able to:

- Identify the regional Fintech regulatory trends and developments, including cross-border policies and collaborations.
- Recognise and respond to implications of data ethics, integrity, and risks associated with Fintech application opportunities.

C. Syllabus

Chapt	Chapter 1: Introduction to Fintech Compliance		
1	- What is Fintech		
	Functional dimension		
	Technology dimension		
2	- Business / financial regulations on Fintech		
	Business as usual / Technology neutral approach		
	Monetary stability		
	Financial stability		
	AML/CFT		
	Consumer protection		
	• (Competition)		
3	- Views / common concerns and efforts by local regulators		
	 Hong Kong Monetary Authority (HKMA) 		
	 Office of the Privacy Commissioner for Personal Data (PCPD) 		
	Office of the Communications Authority (OFCA)		
4	- Unlearning and relearning personal data regulations		
Chapt	er 2: Personal data regulatory regimes and core requirements		
1	- OCED Privacy Guidelines		
2	- Hong Kong's Personal Data (Privacy) Ordinance (PDPO)		
	The six data protection principles (DPPs)		
3	- EU General Data Protection Regulation (GDPR)		
4	- Mainland China's Personal Information Protection Law (PIPL)		

Chapter 3: Personal Data Regulatory Requirements and Management Tools		
1	- Specific regulatory requirements related to data	
	Direct Marketing	
	eDM – Unsolicited Electronic Messages Ordinance	
	Cross-border data transfer restrictions	
	Unsolicited Electronic Messages Ordinance	
	Data breach management	
	Data localisation and retention	
2	- Management tools	
	Privacy by Design	
Chapter 4: Management tools and regulatory requirements on 'traditional'		
technologies		
1	- Management tools	
	Data protection impact assessment	
	Privacy compliance assessment	
	Privacy management programme	
2	- Cloud computing	
3	- Mobile application development	
4	- Use of public information	
Chapter 5: Regulatory requirements on 'traditional' technologies and trends		
1	- Physical tracking	
2	- Biometric data	
3	- Encryption, Hashing and Pseudonymisation	
4	- Anonymisation	
5	- AdTech and surveillance marketing (ePrivacy)	
6	- Privacy Enhancing Technologies	
Chapter 6: Regulatory requirements on Fintech		
1	- Open API	
2	- Blockchain	
3	- Data analytics and Artificial Intelligence	
	Prediction that does not deliver	
	Creepiness	
	Re-identification	
	Discrimination	
	Erosion of freewill	
4	- Internet of Things (IoT)	
Chapt	Chapter 7: Data Ethics and Al Regulation	

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1	-	Data ethics
		Worldwide calls for ethical use of data
		 PCPD's Guidance on the Ethical Development and Use of Artificial Intelligence
		 HKMA's Guiding principle on consumer protection on the use of big data / Al
		HKMA's high level principles on Al
		 EU's Ethics guidelines for Trustworthy AI
		EU's Assessment List for Trustworthy AI
		The challenges of ethics
2	-	Al regulation
		EU's proposed Al regulation
		The US approach
3	-	The next big things
		 AdTech / cookies replacement / regulation
		Dark pattern regulation

Recommended Readings

Essential Readings

- 1. OECD Privacy Guidelines 2013 read Annex Part 1 4, pp. 5 7. https://legalinstruments.oecd.org/api/print?ids=114&lang=en
- 2. About the Office of the Privacy Commissioner for Personal Data, Hong Kong read the whole booklet.

https://www.pcpd.org.hk//english/resources_centre/publications/files/PCPDbook-let_about_the_PCPD_201509.pdf

- 3. Three-minute video on the Six Data Protection Principles: https://youtu.be/i6fO6JVGGHg
- 4. Schedule 1 (Data Protection Principles) to the Personal Data (Privacy) Ordinance (PDPO). https://www.elegislation.gov.hk/hk/cap486
- Appendix B on PDPO's PDDs, Guidance on the Ethical Development and Use of Al. https://www.pcpd.org.hk/english/resources centre/publications/files/guidance_ethical_e.pdf
- HKMA Circular on Sound practices for customer data protection
 https://www.hkma.gov.hk/media/eng/doc/key-information/guidelines-and-circu-lar/2022/20220404e1.pdf
 https://www.hkma.gov.hk/media/eng/doc/key-information/guidelines-and-circu-lar/2022/20220404e1a1.pdf
- 7. Part 6A (Direct Marketing) to the PDPO. https://www.elegislation.gov.hk/hk/cap486

- 8. Office of the Communications Authority's The Unsolicited Electronic Messages Ordinance An Industry Guide.
 - https://www.ofca.gov.hk/filemanager/ofca/common/uemo/uemo_industry_guide_e.pdf
- 9. Section 33 (Cross-border data transfer) in the PDPO. https://www.elegislation.gov.hk/hk/cap486
- 10. Singapore Personal Data Protection Commission's Guide on Managing and Notifying Data Breaches under the Personal Data Protection Act.
 - https://www.pdpc.gov.sg/-/media/Files/PDPC/PDF-Files/Other-Guides/Guide-on-Managing-and-Notifying-Data-Breaches-under-the-PDPA-15-Mar-2021.pdf?la=en
- Privacy by Design and its Seven Principles.
 https://www.ipc.on.ca/wp-content/uploads/2013/09/pbd-primer.pdf
- 12. Guide to Data Protection Impact Assessment, Personal Data Protection Commission, Singapore.
 - https://www.pdpc.gov.sg/Help-and-Resources/2017/11/Guide-to-Data-Protection-Impact-Assessments
- 13. Privacy Management Programme: A Best Practice Guide. https://www.pcpd.org.hk/english/publications/files/PMP_guide_e.pdf
- 14. PCPD's Cloud Computing information leaflet.

 https://www.pcpd.org.hk/english/resources centre/publications/files/IL cloud e.pdf
- 15. PCPD's Best Practice Guide for Mobile App Development.

 https://www.pcpd.org.hk/english/resources_centre/publications/files/Best_Practice_Guide_for_Mobile_App_Development_20151103.pdf
- PCPD's Guidance on Use of Personal Data Obtained from the Public Domain.
 https://www.pcpd.org.hk//english/resources_centre/publications/files/GN_public_domain_e.pdf
- 17. PCPD's Physical Tracking and Monitoring Through Electronic Devices.

 https://www.pcpd.org.hk//english/resources_centre/publications/files/physical_track-ing_e.pdf
- 18. PCPD's Online Behavioural Tracking.

 https://www.pcpd.org.hk/english/resources_centre/publications/files/online_tracking_e.pdf
- PCPD's Guidance on Collection and Use of Biometric Data.
 https://www.pcpd.org.hk/english/resources_centre/publications/files/GN_biometric_e.pdf
- Information Commissioner's Opinion: Data protection and privacy expectations for online advertising proposals – read Chapters 1, 5 and 6.
 https://ico.org.uk/media/about-the-ico/documents/4019050/opinion-on-data-protection-and-privacy-expectations-for-online-advertising-proposals.pdf
- Chang, Henry, Is Distributed Ledger Technology Built for Personal Data? (February 1, 2018). Journal of Data Protection & Privacy, Volume 1, Number 4, 2018, University of Hong Kong Faculty of Law Research Paper No. 2018/016
 SSRN: https://ssrn.com/abstract=3137606
- 22. The Norwegian Data Protection Authority's Report on Artificial intelligence and privacy.

https://iapp.org/media/pdf/resource_center/ai-and-privacy.pdf

23. HKMA's Guiding principles on consumer protection aspects in respect of the use of big data analytics and artificial intelligence.

https://www.hkma.gov.hk/media/eng/doc/key-information/guidelines-and-circu-lar/2019/20191105e1.pdf

24. HKMA's High-level Principles on Artificial Intelligence.

https://www.hkma.gov.hk/media/eng/doc/key-information/guidelines-and-circu-lar/2019/20191101e1.pdf

Supplementary Readings

- Gavison, Ruth E., Privacy and the Limits of Law (May 16, 2012). The Yale Law Journal, Vol. 89, No. 3 (Jan., 1980) – read 2 and 2a, pp. 428 – 440. https://ssrn.com/abstract=2060957
- 2. OECD Privacy Guidelines 2013.

https://legalinstruments.oecd.org/api/print?ids=114&lang=en - read the rest

- 3. Count of Appeal Judgement, Eastweek Publisher Ltd. and Privacy Commissioner for Personal Data (28 March 2000).
 - https://www.pcpd.org.hk/english/enforcement/judgments/files/CACV000331_1999.pdf
- 4. Recitals of the General Data Protection Regulation paragraphs 1 173 (page L119/1 L119/31).
 - https://eur-lex.europa.eu/legal-content/EN/TXT/PDF/?uri=CELEX:32016R0679&from=EN
- 5. PCPD's Ethical Accountability Framework for Hong Kong. https://www.pcpd.org.hk/misc/files/Ethical_Accountability_Framework.pdf

Further Readings

- Financial Stability Board's Financial Stability Implications from FinTech https://www.fsb.org/wp-content/uploads/R270617.pdf
- 2. PDPO exemptions under Part 8 of the PDPO https://www.elegislation.gov.hk/hk/cap486
- 3. PCPD's booklet on "An Update on European Union General Data Protection Regulation 2016".
 - https://www.pcpd.org.hk/english/data_privacy_law/eu/files/eugdpr_e.pdf
- Requirements of the General Data Protection Regulation Articles 1 99 (page L119/32 L119/88).
 - https://eur-lex.europa.eu/legal-content/EN/TXT/PDF/?uri=CELEX:32016R0679&from=EN
- 5. PCPD's Highlights of the Mainland's Personal Information Protection Law. https://www.pcpd.org.hk/english/data_privacy_law/mainland_law/mainland_law.html
- PCPD's New Guidance on Direct Marketing.
 https://www.pcpd.org.hk/english/publications/files/GN_DM_e.pdf
- 7. The Unsolicited Electronic Messages Ordinance. https://www.elegislation.gov.hk/hk/cap593!en

- 8. The Unsolicited Electronic Messages Regulation. https://www.elegislation.gov.hk/hk/cap593A!en
- 9. Office of the Communications Authority's Code of Practice on Sending Commercial Electronic Messages.
 - https://www.coms-auth.hk/filemanager/statement/en/upload/238/cop20131129.pdf
- Guidance on Data Breach Handling and the Giving of Breach Notification, PCPD. https://www.pcpd.org.hk/english/resources_centre/publications/files/DataBreachHandling2015_e.pdf
- TrustArc Nymity Privacy and Data Governance Framework.
 https://info.trustarc.com/Web-Resource-2020-01-20-Privacy-Data-Governance-Framework_TYP.html
- 12. Chang, H. Privacy Regulatory Model for the Cloud: A Case Study. https://papers.ssrn.com/sol3/papers.cfm?abstract_id=2627474
- 13. HKCERT's "Transaction Security of Mobile Apps in Hong Kong" Study Report. https://www.hkcert.org/blog/transaction-security-of-mobile-apps-in-hong-kong-study-report
- HKCERT's Best Practice Guide (SSL Implementation) for Mobile App Development, HKCERT.
 - https://www.hkcert.org/security-guideline/best-practice-guide-ssl-implementation-for-mobile-app-development
- 15. Privacy Guidelines: Monitoring and Personal Data Privacy at Work, PCPD. https://www.pcpd.org.hk/english/publications/files/monguide_e.pdf
- 16. UK Information Commissioner's Office Update report into AdTech and real time bidding https://ico.org.uk/media/about-the-ico/documents/2615156/adtech-real-time-bidding-report-201906-dl191220.pdf
- 17. Information Commissioner's Opinion: Data protection and privacy expectations for online advertising proposals read the rest. https://ico.org.uk/media/about-the-ico/documents/4019050/opinion-on-data-protection-and
 - privacy-expectations-for-online-advertising-proposals.pdf
- Open API Phase II Standards, The Hong Kong Association of Banks. https://www.hkab.org.hk/download.jsp?isTemp=N&sec-tion id=5&file name=Phase+III+Banking+Open+API+Standards.pdf
- 19. Chang, Henry, Responding to ethics being a data protection building block for AI (September 23, 2021). Journal of AI, Robotics and Workplace Automation, Volume 1, Number 1, 2021.
 - https://papers.ssrn.com/sol3/papers.cfm?abstract_id=3952753
- Chang, Henry, Ethics in Artificial Intelligence A Disjoint Between Knowing and Acting (April 30, 2020). Journal of Data Protection & Privacy, Volume 3, Number 3, 2020, University of Hong Kong Faculty of Law Research Paper No. 2020/039. https://ssrn.com/abstract=3664778
- 21. EU's EU Ethics Guidelines for Trustworthy AI. https://ec.europa.eu/newsroom/dae/document.cfm?doc_id=60651

22. EU's Assessment List for Trustworthy Artificial Intelligence (ALTAI) https://ec.europa.eu/newsroom/dae/document.cfm?doc_id=68342

6.6 Module 6: Artificial Intelligence and Big Data

A. Module Objective

The module aims to identify current technology trends, opportunities, challenges complexities and risks in developing Big Data (BD) & Artificial Intelligence (AI) projects and recognize the basic principles and good practice for Responsible AI.

B. Module Intended Learning Outcomes

Upon completion of this module, learners should be able to:

- Demonstrate proficiency in the advanced technical concepts, principles, and practical demonstrations of the emerging Artificial Intelligence and Big Data domains to execute problem framing and strategy analytics in conducting Fintech solution development.
- Interpret and leverage current and emerging Fintech use cases, project management techniques, and solution implementation, operation, and maintenance methodologies.
- Recognise the use and applications of Artificial Intelligence and Big Data leveraging cloud services related to data and model.

C. Syllabus

Chapt	er 1: Data Analytics, Artificial Intelligence and Machine Learning
1	Overview of data analyticsData analytics use cases in businessTypes of data analytics
	Data science lifecycle
2	 Overview of Artificial Intelligence (AI) What is artificial intelligence? Artificial intelligence vs. machine learning Artificial intelligence vs. data science
3	 Overview of Machine Learning (ML) Supervised learning Unsupervised learning Reinforcement learning Machine learning lifecycle
4	- Al implementation practices

- Enterprise Architecture (EA) in general
- Al model deployment pattern
- Cloud-native design & architecture
- MLOps vs. DevOps: unique challenges & solutions in AI implementation
- MLOps frameworks and tools (including Data Analytics as a Service and Machine Learning as a Service)

Chapter 2: Data Model and Storage

- 1 - Data sources and format
 - Traditional vs non-traditional data sources
 - Structured, unstructured and semi-structure data format
 - The 4Vs of Big Data
- 2 Relational databases
 - Spreadsheets vs relational databases
 - Conceptual design of relational databases
 - Data query in relational database systems
- Data warehouses 3
 - OLTP vs OLAP
 - Database warehouse design: multidimensional data model
 - OLAP cube operations
- 4 NoSQL databases
 - Types of NoSQL databases
 - Considerations in choosing SQL or NoSQL
- Big data storage & computing 5
 - Hadoop technology stack
 - HDFS distributed storage
 - MapReduce distributed processing
 - YARN resource management
- Cloud storage 6
 - Cloud vs On-Premise
 - Type of cloud storage
 - Data lake as a multi-purpose storage facility

Chapter 3: Supervised Learning and Applications

- Overview and applications of supervised learning 1
 - Supervised learning workflow
 - Applications of classification
 - Applications of regression
- 2 Regression models
 - Popular regression models
 - Encoding of categorical data
 - Evaluation metrics of regression

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3	- Classification models
	Popular classification models
	Distance measure & data normalization
	Evaluation metrics of classification
4	- Ensemble learning
	Bagging method and a sample model
	Boosting method and a sample model
	Stacking method
5	- Use cases in banking and finance
Chapt	er 4: Unsupervised Learning and Applications
1	- Overview and applications of unsupervised learning
	Unsupervised learning workflow
	Applications of clustering
	Applications of dimensionality reduction
2	- Clustering
	Popular clustering models
	Evaluation metrics of clustering
	Cluster profiling
3	- Dimensionality reduction
	The curse of dimensionality
	Popular models of dimensionality reduction
4	- Recommendation systems
	Recommendation systems in production
	Overall architecture of a recommendation system
	Popular recommendation models
5	- Use cases in banking and finance
Chapt	er 5: Deep Learning and Applications
1	- Overview of deep learning
	Deep learning vs traditional ML
	Applications of Computer Vision (CV) Applications of Computer Vision (CV)
	Applications of Natural Language Processing (NLP)
2	- Neural network fundamentals
	Basic structure and major types of networks The initial and major types of networks The initial and major types of networks The initial and major types of networks
	Training a neural network
	Hyperparameters in neural networks
3	- Computer vision – convolutional neural network
	Computer vision tasks CNN architecture
	CNN architecture
4	- Natural language processing – recurrent neural network
	Challenges in NLP

	Word embedding
	RNN based language model
5	- Chatbot development
	Selective model
	Generative model
	Chatbot development framework and tools
6	A use case in banking and finance
Chapte	er 6: Python Hands-on Lab on Data Analytics
1	- Overview of Python development environment
	What Python is/isn't for
	Installation and setup
	Development environment
	Essential packages
2	- Basic syntax of Python
	Operators
	Built-in data types: tuple, list, set, dictionary
	NumPy package and ndarray
	Pandas package and dataframe
3	- Case – credit card default prediction by classification
4	- Case – customer segmentation by clustering
5	- Introduction of PyTorch
	PyTorch installation and setup
	Tensors and data import
	Building models with PyTorch
	Training and testing models with PyTorch
6	- Case – scenery image classification by CNN
Chapte	er 7: ML Engineering Strategies and MLOps
1	- Risks and concerns of Al
	Need large volume of training data and labels
	Algorithm bias
	Data drift and concept drift
	Invasion of privacy
	Lack of explainability
	Vulnerable to adversarial attacks
2	- Technological developments in mitigating Al risks
	Data augmentation
	Continuous monitoring
	Active learning and transfer learning
	Differential privacy and secure multiparty computation

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Federated learning

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- Global and local interpretability techniques
- General guideline of Responsible Al
 - Fairness, reliability, accountability, transparency and interpretability, privacy and security
- 4 Al governance related regulations
 - Hong Kong: HKMA's Guiding Principles on Consumer Protection Aspects in Respect of the Use of BDAI
 - Hong Kong: HKMA's High-level Principle on Al
 - Hong Kong: PCPD's Guidance on Ethical Development and Use of Al
 - China: Provisions on the Scope of Necessary Personal Information for Common Types of Mobile Internet Applications《《常見類型移動互聯網應用程式必要個人資訊範圍規定》China: Administrative Provisions on Algorithm Recommendation of
 - Internet Information Services 《互聯網資訊服務演算法推薦管理規定》
 - EU: General Data Protection Regulation (GDPR) and its impact on AI
 - EU: Ethics Guidelines for Trustworthy AI

Recommended Readings

Essential Readings

- Reshaping Banking with Artificial Intelligence (HKMA white paper).
 https://www.hkma.gov.hk/media/eng/doc/key-functions/financial-infrastructure/Whitepaper on Al.pdf
- 2. Beyond the Hype: A Guide to Understanding and Successfully Implementing Artificial Intelligence within Your Business.
 - https://www.ibm.com/downloads/cas/8ZDXNKQ4
- 3. Motivation for MLOps
 - https://ml-ops.org/content/motivation
- 4. What is a Relational Database (RDBMS)? https://www.oracle.com/hk/database/what-is-a-relational-database/
- 5. Data Warehouse Concepts.
 - https://aws.amazon.com/data-warehouse/
- 6. OLAP vs. OLTP: What's the Difference? https://www.ibm.com/cloud/blog/olap-vs-oltp
- 7. What is NoSQL?
 - https://www.mongodb.com/nosql-explained
- 8. Hadoop Ecosystem and Their Components A Complete Tutorial. https://data-flair.training/blogs/hadoop-ecosystem-components/
- 9. Cloud Storage.
 - https://www.ibm.com/cloud/learn/cloud-storage

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10. What is a Data Lake?

https://aws.amazon.com/big-data/datalakes-and-analytics/what-is-a-data-lake/?nc1=f cc

11. Notes from the AI frontier: Applications and Value of Deep Learning (McKinsey Discussion Paper 2018).

https://www.mckinsey.com/featured-insights/artificial-intelligence/notes-from-the-ai-frontier-applications-and-value-of-deep-learning

12. Machine Learning: Bridging Between Business and Data Science.

https://www.altexsoft.com/whitepapers/machine-learning-bridging-between-business-and-data-science/]

13. The Simple Guide to Deep Learning.

https://assets.website-

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14. Natural Language Processing (NLP).

https://www.ibm.com/cloud/learn/natural-language-processing

15. Some Language Features in Python.

https://machinelearningmastery.com/some-language-features-in-python/

16. NumPy and Pandas Tutorial – Data Analysis with Python.

https://cloudxlab.com/blog/numpy-pandas-introduction/

17. An Introduction to Scikit-Learn: Machine Learning in Python.

https://www.simplilearn.com/tutorials/python-tutorial/scikit-learn

18. Practitioners Guide to MLOps: A Framework for Continuous Delivery and Automation of Machine Learning (Google cloud white paper 2021).

https://cloud.google.com/resources/mlops-whitepaper

19. MLOps Principles.

https://ml-ops.org/content/mlops-principles

20. Machine Learning Operations (MLOps) Framework to Upscale Machine Learning Lifecycle with Azure Machine Learning.

https://docs.microsoft.com/en-us/azure/architecture/example-scenario/mlops/mlops-technical-paper

21. What is DevOps?

https://aws.amazon.com/devops/what-is-devops/?nc1=f cc

Supplementary Readings

1. Big Data and Machine Learning in Central Banking (BIS working paper).

https://www.bis.org/publ/work930.htm

2. What is Data Modeling?

https://www.ibm.com/cloud/learn/data-modeling

3. Data Warehousing: Basics of Relational Vs Star Schema Data Modeling.

https://medium.com/@daryl.ung/data-warehousing-basics-of-relational-vs-star-schema-data-modeling-75a68eeaf0e3

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- 5. Build a Modern, Unified Analytics Data Platform with Google Cloud (Google Whitepaper 2021).

https://services.google.com/fh/files/misc/googlecloud unified analytics data platform paper 2021.pdf

- 6. A Refresher on Regression Analysis.
 - https://hbr.org/2015/11/a-refresher-on-regression-analysis
- 7. Seven Types of Classification Algorithms.
 - https://analyticsindiamag.com/7-types-classification-algorithms/
- 8. Introduction to Classification Algorithms.

 https://dzone.com/articles/introduction-to-classification-algorithms
- 9. Clustering in Machine Learning.
 - https://training.galaxyproject.org/training-material/topics/statistics/tutorials/clustering_machinelearning/tutorial.html
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- 11. Five Anomaly Detection Algorithms Every Data Scientist Should Know.

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- 13. Convolutional neural networks: an overview and application in radiology. https://insightsimaging.springeropen.com/articles/10.1007/s13244-018-0639-9
- 14. Natural Language Processing (NLP): What it is and Why it Matters.

 https://www.sas.com/en_us/insights/analytics/what-is-natural-language-processing-nlp.html
- 15. The Ultimate Guide To Different Word Embedding Techniques In NLP. https://www.kdnuggets.com/2021/11/guide-word-embedding-techniques-nlp.html
- 16. Learn Python Programming. https://www.programiz.com/python-programming
- 17. Learn Python Free Interactive Python Tutorial. https://www.learnpython.org/
- 18. PyTorch Tutorial: How to Develop Deep Learning Models with Python.

 https://machinelearningmastery.com/pytorch-tutorial-develop-deep-learning-models/
- 19. A Critical Overview of AutoML Solutions. https://medium.com/analytics-vidhya/a-critical-overview-of-automl-solutions-cb37ab0eb59e
- 20. Choosing the Best MLOps Platform: a Comprehensive Comparison of MLOps Platforms. https://valohai.com/mlops-platforms-compared/
- 21. Best End-to-End MLOps Platforms: Leading Machine Learning Platforms That Every Data

Scientist Need to Know.

https://neptune.ai/blog/end-to-end-mlops-platforms

Further Readings

1. 2022 Al Index Report (Stanford University).

https://aiindex.stanford.edu/report/

6.7 Module 7: Distributed Ledger Technology (DLT)

A. Module Objective

The module aims to introduce distributed ledger technology, smart contracts, and their latest applications in financial institutions.

B. Module Intended Learning Outcomes

Upon completion of this module, learners should be able to:

- Demonstrate proficiency in the advanced technical concepts, principles, and practical demonstrations of the emerging DLT domains to execute problem framing and strategy analytics in conducting Fintech solution development.
- Interpret and leverage current and emerging Fintech use cases, project management techniques, and solution implementation, operation, and maintenance methodologies.

C. Syllabus

Chapter 1: Distributed Ledger Technology Overview and Trend		
1	- What is distributed ledger technology (DLT)?	
	Definition of DLT	
	Features of DLT	
2	- Comparison of DLT with other databases	
	Important differences between DLT and other databases	
	Advantage of DLT	
3	- History of DLT	
	First application of DLT: Bitcoin	
	Differences between Bitcoin and other attempts of digital currency	
4	- Current state of the field	
	Cryptocurrency use case	
	Cryptocurrency industry including mining	
	Difference between cryptocurrency and other currency	

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Chap	ter 2	2: Distributed Ledger Technology Fundamentals
1	-	Basics of cryptography in DLT
		Overview of cryptography used in DLT
		How cryptography ensure immutable data in DLT
2	-	Hash function
		Definition of hash function
		Important features of hash function
		 Use of hash function in DLT and other scenario
3	-	Public key encryption
		Definition of public key encryption
		Features of public key encryption
		Use of public key encryption in DLT
4	-	Decentralized digital identity
		Definition of decentralized digital identity
		How to use public key encryption to achieve decentralized digital identity
		Cryptocurrency storage and custodian
5	-	Transactions
		Definition of transactions in DLT
		Example of cryptocurrency transactions
6	-	Block building and consensus mechanism
		Block structure
		Merkle tree
		Block building process
		Consensus mechanism: proof of work, proof of stake
		• Forks
Chap	ter :	3: Smart Contracts
1	-	What is a smart contract?
		Definition of smart contract
		Smart contract features
		History of smart contract
2	-	Advantage of smart contracts
		Important differences between smart contract and traditional contracts
		 Advantage and disadvantage of using smart contracts
3	-	Applications of smart contracts
		Application of smart contracts in DLT
		Immaturity of the DLT technology
		Technical vulnerabilities related to security
		Example of smart contracts

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Smart contract examples: Lightning network

Multi-signature output; hashed secret and time-lock

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- Opening payment channels
- Updating channel balance
- Creating a network

Chapter 4: DLT Applications in Financial Institutions

- 1 Pros and Cons of using DLT
 - Distinguishing characteristics of DLT
 - Advantage and disadvantage of using DLT
- 2 DLT applications in money transfer and payment
 - Background of intra-bank, inter-bank and international money transfer
 - Ripple as a money transfer service
 - Other DLT-based money transfer services
 - DLT in payment services
- 3 DLT applications in securities
 - Discussion of DLT application in securities industry
 - Project Ubin (securities settlement Dvp)
 - Australian Stock Exchange's DLT application (CHESS)
 - **HKEX's Synapse**
- 4 Other DLT applications in financial institutions
 - Application of DLT in derivative market
 - Application of DLT in insurance industry
 - Application of DLT in auditing

Chapter 5: Token Offering

- 1 What is an Initial Coin Offering?
 - Definition of ICO
 - Typical structure of ICO
 - Typical token sale disclosure
 - Determinants of token sale success
- 2 Advantage and Disadvantage of ICO
 - Advantage and disadvantage of ICO from issuer's perspective
 - ICO's role in start-up life-cycle and ways of working
 - Advantage and disadvantage of ICO from investors/users' perspective
- **Tokenomics** 3
 - Discuss using tokens can support the development of new business models
 - How tokens can align incentives of users and project managers
- Securities Token Offering Regulated ICOs 4
 - Laws and regulations related to ICOs
 - **Enforcement actions against ICOs**
- **Example in Token Offering** 5
 - Examples of ICOs

ICO and VC-backed Blockchain startups Filecoin ICO case **Chapter 6: DLT Project Management** Project objectives and planning Determine the right project for DLT Define project objectives Deutsche Bank: Pursuing Blockchain Opportunity (A) case Project Genesis: Advantage of tokenized securities 2 Vendor selection management Popular DLT structures including DLT consortiums Comparison of different DLT consortiums, their underlying technologies and key focus areas: Hyperledger, R3 Corda, Ethereum **DLT** selection in Project Genesis Stablecoin 3 Milestone monitoring and reporting Reporting of SWIFT DLT proof-of-concept Reporting of Project Genesis 4 Operation and maintenance Operational issues to consider in DLT projects Regulatory challenges Workflows and payment rail Stablecoins

Recommended Readings

Essential Readings

- Bitcoin: A Peer-to-Peer Electronic Cash System (Satoshi Nakamoto, 2009). https://bitcoin.org/bitcoin.pdf
- Some Simple Economics of the Blockchain, by Christian Catalini and Joshua Gans. https://papers.ssrn.com/sol3/papers.cfm?abstract_id=2874598
- Bitcoin and Cryptocurrency Technologies, by Narayanan, Bonneau, Felten, Miller, Goldfeder - Perface, and Chapters 1-3 and 5.

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- https://j2-capital.com/wp-content/uploads/2017/11/AIR-2016-Blockchain.pdf
- Cryptocurrencies: Investment, Money, or Gamble? (A) (Required Case) https://hbsp.harvard.edu/product/W91C19-PDF-ENG
- The idea of smart contracts (Nick Szabo).

governance

- https://nakamotoinstitute.org/the-idea-of-smart-contracts/
- 7. The Bitcoin Lightning Network summary. https://lightning.network/lightning-network-summary.pdf
- 8. The Bitcoin Lightning Network white paper. https://lightning.network/lightning-network-paper.pdf
- An Introduction to Smart Contracts and Their Potential and Inherent Limitations by Stuart Levin on Harvard Law School Forum on Corporate Governance. https://corpgov.law.harvard.edu/2018/05/26/an-introduction-to-smart-contracts-and-their-potential-and-inherent-limitations/
- 10. Project Ubin Phase 3: Delivery versus Payment on DLT.
 https://www.mas.gov.sg/-/media/MAS/ProjectUbin/Project-Ubin-DvP-on-Distributed-Ledger-Technologies.pdf?la=en&hash=2ADD9093B64A819FCC78D94E68FA008A6CD724FF
- 11. Corporate Governance and Blockchains by David Yermack, Review of Finance, Vol. 21 Issue 1, 2017.
 - https://academic.oup.com/rof/article/21/1/7/2888422
- 12. Toward Blockchain-Based Accounting and Assurance by Jun Dai and Miklos Vasarhelyi, Journal of Information System, Vol. 31 Issue 3, 2017.

 https://meridian.allenpress.com/jis/article-abstract/31/3/5/75785/Toward-Blockchain-Based-Accounting-and-Assurance
- 13. Whitepaper on Distributed Ledger Technology by ASTRI.

 https://www.hkma.gov.hk/media/eng/doc/key-functions/financial-infrastructure/Whitepaper On Distributed Ledger Technology.pdf
- 14. Whitepaper 2.0 on Distributed Ledger Technology by HKMA.

 https://www.hkma.gov.hk/media/eng/doc/key-functions/financial-infrastructure/infrastructure/infrastructure/20171025e1.pdf
- 15. Filecoin's Initial Coin Offering: Using Blockchain to Decentralise Storage (Required Case). https://hbsp.harvard.edu/product/NTU182-PDF-ENG
- 16. Basic Attention Token White Paper.
 https://basicattentiontoken.org/static-assets/documents/BasicAttentionTokenWhitePaper-4.pdf
- 17. Initial Coin Offerings: Financing Growth with Cryptocurrency Token Sales by Sabrina T Howell, Marina Niessner, David Yermack, Review of Financial Studies, Vol. 33 Issue 9, 2020. https://academic.oup.com/rfs/article/33/9/3925/5610546
- 18. Statement on Initial Coin Offerings by SFC HK.

 https://www.sfc.hk/en/News-and-announcements/Policy-statements-and-announce-ments/Statement-on-initial-coin-offerings
- 19. Statement on Security Token Offerings by SFC HK.

 https://www.sfc.hk/en/News-and-announce-ments/Policy-statements-and-announce-ments/Statement-on-Security-Token-Offerings
- 20. Understanding initial coin offering: A new means of raising funds based on Blockchain by European Parliament.

https://www.europarl.europa.eu/Reg-

Data/etudes/BRIE/2021/696167/EPRS BRI(2021)696167 EN.pdf

21. Deutsche Bank: Pursuing Blockchain Opportunities (A) (Required Case) https://hbsp.harvard.edu/product/817100-PDF-ENG

22. Project Genesis, Report 1, BIS/HKMA.

https://www.bis.org/publ/othp43 report1.pdf

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24. Project Genesis, Report 3, BIS/HKMA/Digital Assets.

https://www.bis.org/publ/othp43 report3.pdf

25. SWIFT gpi real-time Nostro Proof of Concept. https://www.swift.com/swift-resource/167181/download

Supplementary Readings

- Mastering Bitcoin by Andreas M. Antonopoulos (Chapter 1-2, 4-6, 9-10 and 12). https://github.com/bitcoinbook/bitcoinbook/
- 2. Bitcoin: Economics, Technology, and Governance by Böhme, Rainer, Nicolas Christin, Benjamin Edelman, and Tyler Moore, Journal of Economic Perspectives 29, no. 2, 2015. https://www.aeaweb.org/articles?id=10.1257/jep.29.2.213
- 3. Bitcoin and Cryptocurrency Technologies (Chapters 4, 6-10). https://d28rh4a8wq0iu5.cloudfront.net/bitcointech/readings/princeton_bitcoin_book.pdf
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 https://www.mas.gov.sg/-/media/MAS/ProjectUbin/Project-Ubin-DvP-on-Distributed-Ledger-Technologies.pdf?la=en&hash=2ADD9093B64A819FCC78D94E68FA008A6CD724FF
- 6. Whitepaper 2.0 on Distributed Ledger Technology (Annex) by HKMA.

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- 7. Distributed Ledger Technology: Implications of Blockchain for the Securities Industry by FINRA.

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- Securities and Exchange Commission Release No. 81207. https://www.sec.gov/litigation/investreport/34-81207.pdf
- 10. ASX's Replacement for CHESS for Equity Post-Trade Services: Business Requirement. https://www.asx.com.au/documents/public-consultations/ASX-Consultation-Paper-CHESS-

Replacement-19-September-2016.pdf

11. CHESS Replacement: New Scope and Implementation Plan.

https://www.asx.com.au/documents/public-consultations/chess-replacement-new-scope-and-implementation-plan.pdf

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- The Dai Stablecoin System Whitepaper.
 https://makerdao.com/whitepaper/Dai-Whitepaper-Dec17-en.pdf

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 Is Bitcoin Really Untethered? By John M. Griffin and Amin Shams, Journal of Finance Vol. 75 Issue 4, 2020.

https://onlinelibrary.wiley.com/doi/full/10.1111/jofi.12903

2. Getting off the Ground: The Case of Bitcoin by William Luther, Journal of Institutional Economics, 2019.

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3. Banking on Stone Money Ancient Antecedents to Bitcoin by Fitzpatrick and McKeon, Economic Anthropology 2020.

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4. Hashcash – A Denial of Service Counter-Measure, Adam Back, 2002.

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5. Blockchain without Waste: Proof-of-Stake, by Fahad Saleh, Review of Financial Studies, Vol. 34 Issue 3, 2021.

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6. Bitcoin and Cryptocurrency Technologies (Chapters 10 and 11). https://d28rh4a8wq0iu5.cloudfront.net/bitcointech/readings/princeton_bitcoin_book.pdf

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- On the Future of Securities Settlement by BIS. https://www.bis.org/publ/qtrpdf/r qt2003i.pdf
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- Project Ubin: SGD on Distributed Ledger.
 https://www.mas.gov.sg/-/media/MAS/ProjectUbin/Project-Ubin--SGD-on-Distributed-Ledger.pdf
- Project Ubin Phase 2 Report: Re-imagining Real-time Gross Settlement System Using Distributed Ledger Technologies.
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 - RTGS.pdf?la=en&hash=02722F923D88DE83C35AF4D1346FDC2D42298AE0
- 20. Jasper-Ubin Design Paper: Enabling Cross-Border High Value Transfer using DLT. https://www.mas.gov.sg/-/media/MAS/ProjectUbin/Jasper-Ubin-Design-Pa-per.pdf?la=en&hash=437222C94FD39314FB4C685EA31FC3AAA5CA5DA1
- 21. Project Ubin Phase 5: Enabling Broad Ecosystem Opportunities.

 https://www.mas.gov.sg/-/media/MAS/ProjectUbin/Project-Ubin-Phase-5-Enabling-Broad-Ecosystem-Opportunities.pdf
- 22. Investigating the Impact of Global Stablecoins, by BIS. https://www.bis.org/cpmi/publ/d187.htm

6.8 Module 8: Open Banking and Application Programming Interface (API)

A. Module Objective

The module aims to make learners understand Open Banking Strategy and APIs Operations, and Design Innovative Banking Solutions and API Applications for Future Banking.

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B. Module Intended Learning Outcomes

Upon completion of this module, learners should be able to:

Chapter 1: Hong Kong Open API Framework and Ecosystem

- Demonstrate proficiency in the advanced technical concepts, principles, and practical
 demonstrations of the emerging API domains to execute problem framing and strategy
 analytics in conducting framework and gateway management, API programming, and
 Fintech solution development.
- Interpret and leverage current and emerging Fintech use cases, project management techniques, and solution implementation, operation, and maintenance methodologies.

C. Syllabus

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tomer			
es			
Chapter 2: Open Innovation, Open Source Intelligence, Open Architecture			
rcing			
Chapter 3: Open Government, Open Banking, Open API			

6	-	Digital Banking powered by an API led Architecture			
7	-	Planning the "Open" and "Open Innovation" Strategies as part of the Global			
		Fintech Landscape			
Chap	Chapter 4: API Management, DLT, DeFi and DAO				
1	-	API – SOAP, REST, GraphQL			
2	-	API Security Best Practices			
3	-	API Management			
4	-	Case Analysis – Transformation of Banking and Payments Through Open			
		APIs			
5	-	Case Study – Koho Financial Inc.: Facing a New Banking Era			
Chap	Chapter 5: Case Analysis: Open Banking, APIs, DLT, FPS (Faster Payment Sys-				
		tem) and DCEP (Digital Currency Electronic Payment)			
1	-	Case Study – JPMorgan Chase & Co: Open Banking			
2	-	FPS (Faster Payment System)			
3	-	DCEP (Digital Currency Electronic Payment), CBDC (Central Bank Digital			
		Currency), eHKD			
4	-	Can we integrate FPS, DCEP, CBDC, eHKD, Open Banking APIs and DLTs?			
5	-	Case Analysis APIs – DLT Interoperability			
6	-	Case Analysis – Nova Ecosystem Project 2019			
Chap	ter	6: Potential API Applications for Future Banking			
1	-	Quick review of the four phases in Hong Kong			
2	-	API (hands on session)			
3	-	Understand the Pros and Cons in different software / API development mod-			
		els			
4	_	Monetization of Open Banking and APIs			
Chap	ter	7: POC Presentations: Open Banking API Phase 3 and 4			
1	-	After learning from Chapter 5 & 6, API Group Presentations on proposed			
		Phase 3 and 4 innovative banking model(s) and implementations			

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6.9 **Module 9: Business Strategy and Marketing**

A. **Module Objective**

The module aims to introduce business and marketing strategies for effective Fintech adoption.

В. Module Intended Learning Outcomes

Upon completion of this module, learners should be able to:

- Drive Fintech adoption through effective means of value proposition, strategic banking roadmap of Fintech implementation, and knowledge of the future Fintech landscape.
- Manage the development of business case for initiating a Fintech project, resourcing, research, and analysis, including modelling techniques to evaluate the impact of Fintech.

C. Syllabus

Chapter 1: Fintech: Disruptive in Financial Services

- 1 Fintech as a form of Disruptive Innovation
 - How is Fintech similar to or different from other disruptive innovations?
 - What is necessary for an innovation to become disruptive industry
 - Fintech innovation potential for finance industry disruption
 - World Economic Forum Report on Blockchain as disruptive innovation
 - Blockchain as a potentially disruptive innovation in finance

Chapter 2: Fintech: Understanding Competitive Landscape			
1	- Fintech: Forces Driving Transformation		
	Fintech results experienced to date are mixed		
	Eight forces that have potential to transform financial services		
	 Fintech potential transformation large, but results will be mixed 		
Chapt	er 3: Fintech: Impact on the Future of Banking		
1	- Fintech: Impacts on the future of banking		
	 Fintech: Five key capabilities or technologies to understand 		
	Fintech: Implications for economies of scale and scope in banking		
Chapt	Chapter 4: Basic Concepts on Business and Innovation Strategy		
1	- Business and innovation strategies		
Chapt	er 5: Strategic Framework for Fintech Implementations		
1	- Fintech survey of alternative strategies		
2	- What is needed for Fintech leadership		
3	- Best practices to develop Fintech strategy		
4	- Focus on customer platform not product		
5	- Platform strategies are very different		
6	- Traditional banks as digital ecosystems		
Chapt	er 6: Innovation Models for Effective Fintech Adoption		
1	- Innovation models for Fintech in banks		
2	- Innovation adoption framework		
3	- Choosing an innovation adoption model		
4	- Innovation model for working with partners		
Chapt	er 7: Engagement Models for Fintech Implementation		
1	- Engagement models for Fintech implementation		
Chapt	er 8: Fintech Marketing with Value Proposition Approach		
1	- Developing an effective value proposition		
2	- Transform banking products for Fintech		
3	- Design Fintech products from ground up		
Chapt	er 9: Customer-centric Approaches for Fintech Marketing		
1	- Customer-centric marketing strategy		
2	- Academic research on Fintech experiences		
3	- Becoming customer-centric in Fintech		
4	- Five steps for a customer-centric business		
Chapt	er 10: Alternative Fintech Marketing Strategies and Tactics		

1	-	Marketing strategies and tactics for Fintech
2	-	Why Fintech is different from traditional product marketing
3	-	Gamification in Fintech marketing
4	-	Referral, affiliate or influencer marketing
5	-	Experiential marketing
6	-	Partnership marketing
7	-	Community marketing
8	-	Creative and innovation branding
9	-	Content marketing and media production
10	-	Implementing Fintech marketing plan
Chapt	er 1	11: Identify Skill Gaps with Supply-Demand Analysis
1	-	Identity skill gaps: Supply-demand analysis
2	-	Identify future skills needs expectations
3	-	Major skill gaps based on supply vs demand
4	-	Technology and data skills gap for future
Chapt	er ′	12: Sound Practices in Fintech Talent Management
1	-	Sound practices in talent management
2	-	Reskilling to empower workers and fill gaps
3	-	Redeployment to develop skills and fill gaps
4	-	Recruitment to attract skills to fill gaps
5	-	Attracting overseas (or mainland) talents to fill gaps
6	-	Retrenchment in order to address skills gap
Chapt	er ′	13: Sound Management of Fintech Operational Risks
1	-	Potential Fintech-related operational risks
2	-	Basel Committee's principles for managing operational risks for large
		financial firms
3	-	Operational risks identified in Basel Report
4	-	Systematic Operational Risk with Fintech
5	-	Idiosyncratic Fintech operational risks
6	-	Increased outsourcing risks with Fintech
	1	

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Essential Readings

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- World Economic Forum. "The future of financial infrastructure: An ambitious look at how 2. blockchain can reshape financial services," Part of the Future of Financial Services Series

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Further Readings

Nil

6.10 Module 10: Fintech Product Management

A. Module Objective

The module aims to make learners understand the building of customer-centric banking products and services by leveraging on FinTech and behavioural economics, and its product management, assurance, and governance methodologies.

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B. Module Intended Learning Outcomes

Upon completion of this module, learners should be able to:

- Lead the banking product team to address business problems through advanced project governance and assurance techniques, best practices for agile and innovative project methodologies, and state-of-the-art product development and solution delivery models.
- Apprehend and become adept in the behavioural economics behind customer-centric Fintech products and services in banks.

C. Syllabus

Chapter 1: Introduction to Customer-Centric Banking Model, Behavioural Economics, and Fintech What is "Customer-Centric Banking" and its importance for today Product-Centric vs Customer-Centric, and the differences between traditional banking model and customer-centric banking model What changes have been making the customer-centric model necessary for today? 2 What is "Behavioural Economics"? Traditional rational-choice model in economics People's decisions are also based on psychological bias and limitations on logical reasoning What is "Fintech"? 3 Chapter 2: How to use Fintech and Behavioral Economics to achieve Customer-Centric Banking 1 Historical review of the use of technology and data in the banking industry A historical review Technological innovation and improvements 2 Using data and technology to increase customer satisfaction 3 Incorporating relevant ideas of behavioural economics and Fintech in product development of the banking industry Customer process framework Rise of digital banking and its evolution Transforming to customer-centric banking model by leveraging behavioural economics and Fintech Anticipating the future Chapter 3: Barriers for moving to Customer-Centric Banking and other issues;

Characteristics of banking products project management in banking

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		industry
1	-	The barriers to customer-centric banking. What is needed for a successful
		transformation from traditional banking to customer-centric banking model?
		The barriers to customer-centric banking
		Transformation to customer-centric banking model
2	-	Project management in general
		 Key stages and components of project management
		The role of a project manager
		 Common issues that cause problems for a project
3	-	Project management for the Fintech products
		Characteristics of banking products and services: Traditional and Fintech
		products
		 Project management for traditional banking products
		Design Thinking in FinTech
		Specials for the project management of Fintech products
Chapt	er 4	I: Choosing a suitable project management methodology for your bank-
	ı	ing project
1	-	Sequential vs. Agile: Choosing a proper project management methodology for
		your projects
		Historical review of the rise of sequential and agile methodologies
		Sequential vs. Agile: What are they and their Pros and Cons
2	-	Choosing a proper project management methodology
		Matching product characteristics with project management methods
		How the choice of project management method can affect product man-
		agement
3	-	Choosing of project management method to facilitate and enhance the man-
		agement of Fintech products
4	-	Agile project management in the banking industry
		Why agile project management is getting more attention
		"Change" management in agile project management
_		Common challenges when moving to agile project management
5	-	Best practices for agile project management in the banking industry
6	<u> </u>	Use of technology to improve project management
Chapt	er s	5: What is project governance and assurance, its components, and basic
	1	principles
1	-	What is project governance?
2	-	The importance of project governance
3	-	Components of project governance
4	-	Key project governance principles for the banking industry with emphasis on
		Fintech projects

Chapter 6: Governance for agile projects and its best practices			
1	-	How to incorporate governance in agile project and its challenges	
2	-	Best practices of agile governance in the banking industry	
3	-	What is the difference between the agile and traditional "way of working"?	
4	-	Best practices for agile way of working	
Chapter 7: Transforming to agile way of working and its best practices			
1	-	How to transform to agile way of working	
2	-	Cases and examples of agile way of working	
3	_	Summary and Conclusion for the module	

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Essential Readings

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6.11 Module 11: Regtech

A. Module Objective

The module aims to make learners understand the global RegTech trends and applications in virtual identity and digital authentication management, data and cyber security, financial crime investigation, IT audit and regulatory compliance.

B. Module Intended Learning Outcomes

Upon completion of this module, learners should be able to:

- Develop robust knowledge of Regtech best practices, Regtech solutions and their effective applications
- Apply business knowledge to identify, manage, and maintain the best practices on risk management and regulatory compliance.
- Develop a deep understanding of the development processes of Regtech solutions (i.e. development, validation, implementation and governance).
- Demonstrate proficiency in Regtech related technology concepts and principles to be able to select the appropriate technology solution provider and apply technology knowledge for business integration, risk management and regulatory compliance.

C. Syllabus

Chapter 1: Legislative Framework and Regulatory Technology (RegTech) Overview			
1	-	RegTech Taxonomy, LoNG PESTEL, BIDT	
2	-	Why banking is under regulation?	
3	-	History of RegTech	
4	-	RegTech 1.0, 2.0,	
5	-	RegTech – Digital Identity, Digital Signature	
6	-	Managing Trust and Managing Risk	
Chapt	Chapter 2: Data, Financial Intelligence, and Customer Protection		

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1	-	RegTech – Cyber Crime, Financial Crime		
2	-	CTF (counter terrorism financing), AML (anti-money laundering) and KYC		
		(know your client)		
3	-	KYC Exercise / Assignment – Design and Build a RegTech re. KYC services		
4	-	Data Governance in Open Banking RegTech – ownership, stewardship,		
		custodian		
5	_	Digital (Computer) Forensics in RegTech		
6	_	Corporate Strategy, Data Governance and Incident Response		
7	_	Exercise / Assignment – Financial Intelligence RegTech 1.0		
_				
Chapt	er (3: Disruptive Changes in Banking, Finance and Regulations		
1	-	Challenge in RegTech 1.0 – HSBC Case Study		
2	-	What is a "bank"? What is the purpose of "banking"?		
3	-	Disruptive Innovation and Technology in Banking and Finance		
4	-	Scoping Exercise re. Future Money and Crypto-tokens		
5	-	Disruptive Changes impacting Banking and Regulation		
6	-	Background Knowledge – Past, Present and Future of Tokenization and		
		Tokenomics		
Chapt	er 4	4: RegTech Case Analysis I		
1	-	CIBC – Internalizing Open Innovation		
2	_	Deutsche Bank – Pursuing Blockchain Opportunities		
3	_	Anti-money Laundering: The Banking Industry in Hong Kong		
4	_	BSI Bank of Switzerland: Victim of Growth or a Perpetrator of a Crime		
		·		
Chapt	er :	5: RegTech Case Analysis II		
1	-	Fraud at Bank of Baroda: Manage Risk or Manage Crisis		
2	-	RegTech 1.0 – Common Reporting Standard (CRS) / FATCA (Foreign Ac-		
		count Tax Compliance Act)		
3	-	Assignment / Exercise – Amarcord Incorporated: Combating Money Launder-		
		ing Using Data Analytics		
4	-	Money Laundering at Agnes Insurance – Digital Forensics and Litigations		
5	-	A Multidisciplinary Digital Forensic Investigation Process Model		
6	-	RegTech 1.0 Tool Box – AML / CFT		
7	-	Third Party Vendor Relationships		
8	-	RegTech 1.0 Tool Box – Regulatory Change Management, Regulatory Risk		
		Management,		
Chant	Chapter 6: Panking Strategy, Creasured Pages 4.0 av Pages 4.0 av			
Chapter 6: Banking Strategy: Crossroad RegTech 1.0 or RegTech 2.0				

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1	-	Case Study: RegTech 2.0 as an Integral part of WealthTech Application /
		Robo-Trader
2	-	What is RegTech 2.0
3	-	Is the landscape ready for RegTech 2.0
4	-	Open Banking APIs, Open Banking Architecture – RegTech 2.0
5	-	HKMA RegTech Use Case Analysis
Chapt	ter 7	7: Smart Banking, Smart RegTech
1	-	Faster Payment System (FPS) and RegTech 2.0
2	-	Case Analysis – Lending Club
3	-	CBDC (Central Bank Digital Currency) / DCEP (Digital Currency Electronic
		Payment)
4	-	Smart Contracts
5	-	Algorithmic Regulation: Automating Financial Compliance Monitoring and
		Regulation using AI and Blockchain
6	-	Standards-Based Technology Architecture for RegTech
7	-	Future Banking and RegTech Strategy

Recommended Readings

Essential Readings

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7. Training Application

A. Training Schedule

For the latest information about the training application period and class schedules, please contact HKIB staff or refer to HKIB website for Core Level at https://www.hkib.org/page/203, or Professional Level at https://www.hkib.org/page/234.

B. Training Mode and Duration

The training durations of Core Level and Professional Level are set out as follows:

Training Mode	Core Level	Lecture
Training Mode	Professional Level	Lecture and Video-Assisted Training (VAT)*
Training Duration	Module 1 Module 2 – 3 Module 4 – 11	9 hours 15 hours per module 21 hours per module

^{*} Designated cohorts / sessions of Professional Level are conducted using Video-Assisted Training with prerecorded videos and facilitation support of designated teaching assistant.

C. Training Application

Applicants can submit the application via the electronic application form in HKIB webpage. Attention should be paid to the application deadline or a late entry fee will be charged.

Application Requirements:

- ♣ The information provided for the training enrolment must be true and clear.
- Inaccurate or incomplete applications may not be accepted even if the applicant has paid the training fee.
- ➡ HKIB reserves the right to reject late applications and / or any applications deemed inappropriate. Once HKIB has received an application form, NO alterations to the training arrangement are allowed. HKIB reserves the right to change training dates and application deadlines at any time.
- Applicants are advised to retain a copy of the completed application form for their own records.

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D. Training Fee and Payment

Module	Training Fee (HKD) per module *
1	5,400
2 - 3	6,700
4	8,000
5 - 11	10,900

- * Digital version of training material (e.g. PPT Slides) will be provided before the training commencement. Printed version will only be available at an additional cost of HKD600 per module (including delivery fee) on request by learners.
- Applicants should pay the training fee as follows:
 - (a) By credit card. Please provide your credit card information on the application form.
 - (b) By FPS payment. Please provide your FPS payment receipt.
- 4 Application forms without payment instructions are **NOT** processed.
- All payments must be settled before the start of the programme. NO fees are refunded or transferred under any circumstances.
- Applicants are advised to keep a record of their payment.
- Confirmation of training application is sent to applicants via email at least 5 working days prior to the training date.
- Late training enrolment will be accepted after the stipulated application deadline up to 7 days before course commencement to allow us to administer the application. A late entry fee of HKD200 (in addition to the training fee) will apply.
- HKIB reserves the right to adjust training application, study guide and / or administration surcharge fees (if applicable), at any time.
- The programme is subject to The Pilot Scheme on Training Subsidy for Fintech Practitioners offered by the Government of HKSAR (Pilot Scheme). Eligible practitioners have to apply via their AI employer for reimbursement of 80% of the training costs (i.e. the tuition fee and first-time examination fee) for each eligible professional qualification, subject to a cap of HK\$25,000. For more details, please visit The Pilot Scheme on Training Subsidy for Fintech Practitioners">Training Subsidy for Fintech Practitioners
- HKIB student members can enjoy 25% off training fee discount. However, those student members will no longer be eligible for the Pilot Scheme in the future.

8. Examination Application and Regulations

A. Examination Mode and Format

The examination mode and format for Core Level# are as follows:

Module	1/2	3 / 4	
Examination Mode	Paper-based Examination		
Examination Duration	2 hours per Module	3 hours per Module	
Question Type	Multiple-choice Type Questions (MCQs)	Multiple-choice Type Questions (MCQs) & Essay Type Questions	
No. of Questions	60 MCQs per Module	50 MCQs & 2 out of 3 short questions per Module	
Pass Mark	60%		
	Grade	Mark Range	
	Pass with Distinction	>85%	
	Pass with Credit	75% - 85%	
Grading	Pass	60% - 74%	
Grading	Fail A	56% - 59%	
	Fail B	46% - 55%	
	Fail C	<46%	
	Absent	N/A	

The examination mode and format for Professional Level* are as follows:

Module	5	6/7/10	8/9/11
Examination Mode	Paper-based Examination		
Examination Duration	3 hours per Module		
Question Type	Essay Type Questions	Multiple-choice (MCQs) & Essay Type Questions	Essay Type Questions
No. of Questions	Section A – 2 out of 3 questions & Section B – 2 questions	Section A – 50 MCQs & Section B – 2 out of 3 questions	4 out of 5 ques- tions per Module
Pass Mark	50%		
	Gra	Mark Range	
	Pass with Distinction		>80%
	Pass with Credit		65% - 80%
Grading	Pas	50% – 64%	
Grading	Fai	46% - 49%	
	Fail B		36% - 45%
	Fail C		<36%
	Abs	ent	N/A

[#] All examinations for Core Level are closed-book examinations.

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^{*} All examinations for Professional Level are open-book examinations, except Section A in Module 6, Module 7 and Module 10.

B. Examination Timetable

For latest information about the examination application period and examination dates, please contact HKIB staff or refer to HKIB website for Core Level at <u>Examination Schedule</u> (<u>Core Level</u>), or Professional Level at <u>Examination Schedule</u> (<u>Professional Level</u>).

C. Examination Approaches

There are two examination approaches available and candidates may choose either one which is best for them.

- Face-to-face Examination: Traditional face-to-face examinations will be conducted at designated venues arranged by HKIB. Candidates are required to take examinations at specific locations allocated to them accordingly.
- "Remote Exam": As an alternative to the traditional face-to-face examination, HKIB had introduced an innovative initiative, "Remote Exam", allowing candidates to take examinations from their homes or workplaces with own computer equipment and internet access. "Remote Exam" offers greater flexibility in terms of location and time saving on travelling for our candidates without jeopardising the quality standard of assessment.

Measures will be taken to align the same standard of fairness and effectiveness as that of the traditional face-to-face examination. A two device-approach will be adopted with one computer, either desktop or laptop, to access the "Remote Exam" platform for the examination and a mobile device, either smartphone or tablet, for invigilation and monitoring. Authentication of identity and real-time virtual invigilation will be conducted hassle-free with an automatic remote system to ensure the highest degree of integrity and data security.

To ensure smooth examination operations, candidates opting "Remote Exam" are required to participate in the "Rehearsal Practice Examination" to be held by HKIB before eligible to attend the formal examination. This arrangement will facilitate the candidates to get better preparation and understanding on the logistic arrangement of the "Remote Exam".

D. Examination Application

Candidates taking current training classes can choose to sit for the current examination or any subsequent ones. They can choose to sit for subsequent examinations but if the corresponding programme has been changed or updated, they may be required to re-

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- take the training in order to be eligible for module examination.
- Applicants can submit the application via the electronic application form in HKIB webpage. Attention should be paid to the application deadline or a late entry fee will be charged.
- **The information provided on the application form must be true and clear.**
- Late examination enrolment will be accepted after the stipulated application deadline up to 14 days before examination date, to allow us to administer the application. A late entry fee of HKD200 (in addition to the examination fee) will apply.
- ♣ Inaccurate or incomplete applications may not be accepted even if the applicant has paid the examination fee.
- Each applicant should submit only ONE application form for each examination.
- Under no circumstances are changes to module entry allowed.
- ➡ HKIB reserves the right to reject late applications and / or any applications deemed inappropriate. Once HKIB has received the application form, NO alterations to the examinations and examination arrangements are allowed.
- HKIB reserves the right to change examination dates and application deadlines at any time.
- Applicants are advised to retain a copy of the completed application form for their own records.

E. Examination Fee and Payment

Per Module	1 – 4^	5 – 11^
First attempt	HKD1,300	HKD2,100
Re-attempt	HKD1,300	HKD2,100

[^] HKIB student members can enjoy 50% off examination fee discount. However, those student members will no longer be eligible for the Pilot Scheme in the future.

- Applicants should pay the examination fee:
 - (a) By credit card. Please provide your credit card information on the application form.
 - (b) By FPS payment. Please provide your FPS payment receipt.
- Application forms without payment instruction are NOT processed.
- All payments must be settled before the examination. NO fees are refunded or transferred under any circumstances.
- Applicants are advised to keep a record of their payments.

HKIB reserves the right to adjust the examination, study guide and / or administration surcharge fees (if applicable), at any time.

Examination Attendance Notice F.

- 4 Examination Attendance Notices (Attendance Notices) are sent to candidates via email ONLY approximately two weeks before the examination. Candidates must inform the Institute if they have not received it **one week** before the examination.
- Candidates are required to print a copy of the Attendance Notice on a sheet of plain A4 paper before attending each examination.
- 4 Candidates MUST present their Attendance Notice at the examination along with a valid identification document (e.g. an HK Identity Card or passport) bearing a current photograph. Photocopies are not accepted.
- For candidates attending "Remote Exam", details regarding the prerequisite "Rehearsal Practice Examination" will also be attached.

G. Alteration/Transfer of Application for an Examination

- HKIB reserves the right to cancel, postpone and / or reschedule the examination.
- If an examination is rescheduled, HKIB notifies candidates of the new date and time via email within 1 week of the original schedule. Under such circumstances, candidates are not required to re-register for the examination.
- Under no circumstances are any changes to or transfers of examination application allowed.

Н. Examination Arrangements for Candidates with Special Needs

Candidates with special needs may request special examination arrangements. Under these circumstances they are required to submit documentary evidence, such as medical proof issued by a registered medical practitioner, together with a written request, when applying for the examination. Approval of the request is subject to final HKIB decision.

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Request for such arrangements may result in an additional charge.

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I. Examination Preparation

Candidates enrolled in the examination are required to study all the essential, recommended and further reading material, if applicable, as part of their examination preparation.

J. Examination Results

- For Module 1 to Module 2 examination, candidates receive a result slip by email within two to four weeks after the examination result released through the HKIB online platform. For Module 3 to Module 11 examination, candidates receive a result slip by email in around eight weeks from the examination date.
- Candidates may check their examination results online through the HKIB online platform. Candidates will receive email notification once the examination results are available. The online examination results will be removed one month after they are released.
- Results are withheld from candidates who have not paid in full any monies due or payable to the Institute, including but not limited to examination application fees.
- Candidates may request rechecking or remarking of their examination scripts within one month of the issue of examination results by submitting a written request. An administrative fee may apply. Please contact HKIB staff for details.

K. General Examination Regulations

An examination is governed by the regulations in force at the time of the examination and not at the time of application, in case there are discrepancies between the two sets of regulations.

On all matters concerning interpretation of the regulations, the Professional Standard and Examination Board of the Institute has the final decision.

- Candidates must complete the training class before taking the examination.
- The examination is conducted in English.
- Candidates must use an HB/2B pencil to answer the multiple-choice questions on the Answer Sheets.
- ♣ Examinations are conducted and invigilated by responsible persons appointed by HKIB.

- Examination Attendance Notices are sent to candidates via email **ONLY**. Candidates are required to print a copy on a plain sheet of A4 paper and **MUST** present their Attendance Notice to each examination, along with a valid identification document (e.g. HK Identity Card or passport). Attendance Notices are collected by the invigilators before the end of the examination, if necessary.
- Candidates should arrive at the examination venue at least 15 minutes before the start.
 Candidates must not enter the examination room until instructed to do so.
- ♣ Candidates are not allowed to sit for the examination if they are unable to present Attendance Notice/valid identification document, or if the identification document does not contain a clear and current photograph of the candidate.
- All examinations begin at the time stated on the Attendance Notice. Latecomers may be admitted during the first 30 minutes of the examination, but extra time will not be given to compensate for any time lost.
- Smoking, eating, and drinking are not allowed in the examination room. All mobile phones and other electronic devices must be switched off and placed in a location advised by the invigilator before the examination begins.
- All bags, books and other personal belongings must be placed in a location advised by the invigilator, before the examination begins.
- If you need to go to the toilet during the examination, you should seek permission from an invigilator. An invigilator will accompany you and you must NOT carry any mobile phones, other electronic devices, question books, answer sheets or other papers to the toilet.
- No other aids, such as books, dictionaries, computers (e.g. notebooks, PC tablets) or papers are permitted in the close-book examination. No draft paper is provided during the examination. Rough workings or notes should be made on the question book and will not be marked.
- The packets of question papers are opened in the presence of the candidates before the start of the examination. Candidates should remain silent and are not allowed to communicate with other candidate during the examination. Candidates interfering with the proper conduct of the examinations are warned by the invigilator or expelled from the examination room in a serious case. Under such circumstances, a report is submitted to HKIB to consider whether disciplinary action should be taken. Disciplinary action includes, but is not limited to, candidate disqualification.
- Candidates cannot leave the examination room during the first 45 minutes and the last
 15 minutes of an examination. Candidates who decide to leave early must notify the

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invigilator as quietly as possible and are not allowed to re-enter the examination room.

- Candidates must stop writing when instructed to do so by the invigilator.
- Candidates must not detach any part of their answer sheet, or remove their answer sheet, wholly or partly, from the examination room.
- Candidates are not allowed to communicate with other candidates during an examination. They are also prohibited from communicating with third parties outside the examination room by using any electronic device. The invigilator has the right to expel candidates from the examination room if their behaviour interferes with the proper conduct of the examination. Any candidate attempting to copy from another candidate's script or any other source is disqualified.
- Pocket calculators: Financial calculators may be used and listed below:

Calculator Model

- Texas Instruments: BA II Plus (both versions), including the BA II
- **PlusProfessional**
- Hewlett Packard: HP 10B, HP 10bII, HP 10bII+, HP12C (including the HP 12C Platinum and the Anniversary Edition), HP 12C Prestige, HP 17bII+, HP20B
- Sharp: Sharp Business/Financial Calculator EL-733, EL-733a
- Casio: FC 100/FC 100V/FC 200/FC 200V

Newer and older versions of these calculators will be allowed into the examination room

HKIB strictly enforces all policies with regard to calculator usage during examinations and candidates are required to abide by the policies of HKIB. Calculators are inspected prior to the start of the exam. They must remain on your desk in full view and proctors continue to inspect calculators throughout the administration of the examination. Possession or use of an unauthorised calculator at the test centre results in the voiding of your examination results and may lead to the suspension or termination of your candidacy in HKIB Programme. Failure by the proctors to detect an unauthorised calculator prior to the start of the examination, or your use of an unauthorised calculator at any time during the examination, does not imply that the calculator is an approved model or that your scores will ultimately be reported. Calculator covers, keystroke cards, and loose batteries are permitted in the examination room; instruction manuals are not allowed.

Candidates are required to clear the financial calculator memory prior to each session of the examination. (Please do not ask invigilators to clear it.) It is the candidates' responsibility to revert their own calculator to desired setting(s) once the calculator's

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memory has been cleared. If a candidate's calculator has notes/formulas printed on the back of the calculator, includes pull-out cards or contains other supplemental material, this information must be removed or masked by solid colour tape before entering the examination room.

If any candidate infringes any of the above regulations, he/she is liable to disciplinary actions, including disqualification.

Certification Application and Renewal Process 9.

A. **Certification Application**

Relevant Practitioners who have completed Modules 1 to 4 of the "ECF-Fintech (Core Level)" programme and obtained a pass in the relevant examinations plus at least 1 year of relevant working experience in Fintech projects and / or any of the Core Level functions in Fintech Solution Development, Fintech Product Design, Fintech Strategy and Management or Regtech as specified in "Annex 1 of the HKMA's Guide to Enhanced Competency Framework on Fintech" may apply for Certification "Associated Fintech Professional (CPFinT(A))" with HKIB professional membership.

Relevant Practitioners who have completed Modules 5, 9 and 10 of the "ECF-Fintech (Professional Level)" programme and obtained a pass in the relevant examinations plus at least 3 years of relevant work experience in Fintech projects and / or any of the Professional Level functions in Fintech Solution Development, Fintech Product Design, Fintech Strategy and Management or Regtech as specified in "Annex 1 of the HKMA's Guide to ECF" may apply for Certification "Certified Fintech Professional (Management) (CPFinT(M))" with HKIB professional membership.

Relevant Practitioners who have completed Modules 5 plus Modules 6 / Modules 5 plus Modules 7 / Modules 5 plus Modules 8 / Modules 5 plus Modules 11 of the "ECF-Fintech (Professional Level)" programme and obtained a pass in the relevant examinations plus at least 3 years of relevant work experience in Fintech projects and / or any of the Professional Level functions in Fintech Solution Development, Fintech Product Design, Fintech Strategy and Management or Regtech as specified in "Annex 1 of the HKMA's Guide to ECF" may apply for Certification(s) "Certified Fintech Professional (Specialist - Artificial Intelligence and Big Data Stream) (CPFinT(S-AIBD))" or "Certified Fintech Professional (Specialist - Distributed Ledger Technology Stream) (CPFinT(S-DLT))" or "Certified Fintech Professional (Specialist - Open Banking and Application Programming Interface Stream) (CPFinT(S-OBAPI))" or "Certified Fintech Professional (Specialist - Regtech Stream) (CPFinT(S-RT))" with HKIB professional membership.

Applicants are required to submit a completed Certification Application Form to HKIB together with the relevant supporting documents and payment of the required certification fee. The Certification Application form can be obtained from HKIB website.

Certification holders are registered as Certified Individuals and included in the public register on HKIB website. Upon successful application for the above Certification(s), professional membership is also granted by HKIB.

B. Certification Renewal

Certification of Associated Fintech Professional (CPFinT(A)), Certified Fintech Professional (Management) (CPFinT(M)), Certified Fintech Professional (Specialist - Artificial Intelligence and Big Data Stream) (CPFinT(S-AIBD)), Certified Fintech Professional (Specialist - Distributed Ledger Technology Stream) (CPFinT(S-DLT)), Certified Fintech Professional (Specialist - Open Banking and Application Programming Interface Stream) (CPFinT(S-OBAPI)) or Certified Fintech Professional (Specialist - Regtech Stream) (CPFinT(S-RT)) is subject to annual renewal by HKIB.

Certification holders are required to comply with the annual Continuing Professional Development (CPD) Scheme in order to renew their Certification. The requirement is a minimum of 12 verifiable CPD hours, at least 4 of which must be earned from activities related to topics of innovative technology (e.g. artificial intelligence, big data, cloud computing, cybersecurity, distributed ledger technology, and / or open banking and API), product development, business strategy and marketing, finance and investment, and / or risk and compliance. The remaining hours should be on training topics related to banking and finance, Fintech, or the job function. Examples of appropriate training topics include:

- a) Compliance, code of conduct, professional ethics or risk management;
- b) Banking and financial knowledge;
- c) Emerging technologies in financial services (e.g. machine learning algorithms, deep learning, network analytics, visualisation, voice recognition, natural language processing and generation);
- d) Economics;
- e) Accounting;
- f) Legal principles;
- g) Business and people management;
- h) Language; and
- i) Information technology.

Certification holders are to renew their certification registration annually in January. Renewal email will be sent to members before renewal deadline. Certification holders who do not

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pay the continuing membership subscription on or before 31 January of each calendar year are treated as Default Members.

C. Certification Fee and Payment

The application fee for certification in various categories are as follows: (Valid until 31 December 2023)

Certification	First year certification - Non-HKIB member: HKD1,730 - HKIB ordinary member: HKD600 - HKIB professional member: Waived - HKIB senior member: HKD1,530	
Certification Renewal	Annual Renewal - Certification: HKD1,730 - Re-registration fee of default member: HKD2,000	

- Applicants should pay the Certification Fee and Certification Renewal Fee as follows:
 - (a) Paid by Employer.
 - (b) By credit card. Please provide your credit card information on the application form.
 - (c) By FPS payment. Please provide your FPS payment receipt.
- Application forms without payment instruction are **NOT** processed.
- **NO** fees are refunded or transferred under any circumstances.
- Applicants are advised to keep a record of their payment.
- HKIB reserves the right to adjust the certification, re-certification and / or administration surcharge fees (if applicable), at any time.

Certification and HKIB Membership Regulations D.

It is mandatory for all individuals to maintain a valid membership status with HKIB if the applicants want to apply for and maintain certification and be subject to HKIB membership governance.

Once an application is processed, the membership subscription and registration fees are non-refundable and non-transferable.

The name of the member to be entered on HKIB's records is that on the certification application form. This name, and the order and spelling in which it is presented are used

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subsequently on all transcripts, pass lists, diplomas, and certificates except where a member has notified HKIB of any change. Such notification must be accompanied by a certified true copy⁷ of documentary confirmation, e.g. Hong Kong Identity Card, birth certificate, statutory declaration, etc.

Certification holders are bound by the prevailing rules and regulations of HKIB. They are abide by HKIB's rules and regulations in HKIB Members' Handbook. Certification holders are required to notify HKIB of any material changes to any information provided and responses made in certification application, including their contact details. HKIB may investigate the statements certification holders made with respect to applications, and applicants may be subject to disciplinary actions for any misrepresentation (whether fraudulent and otherwise) in their applications.

E. Membership Reinstatement

Members who have not paid the annual subscription fees when due shall be considered as default members and are not entitled to use any HKIB Professional Qualification and neither may call themselves members of the Institute.

Default members who reinstate their membership with HKIB are required to pay the current year's subscription plus a re-registration fee. Once the membership reinstated, the member's examination record, if any, is reactivated.

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⁷ Submitted copies of documents to HKIB must be certified as true copies of the originals by:

⁻ HKIB designated staff; or

⁻ HR / authorized staff of current employer (Authorized Institution); or

⁻ A recognized certified public accountant / lawyer / banker / notary public; or

⁻ Hong Kong Institute of Chartered Secretaries (HKICS) member.

The certifier must sign and date the copy document (printing his/her name clearly in capital letters underneath) and clearly indicate his/her position on it. The certifier must state that it is a true copy of the original (or words to similar effect).

10. Exemption Application and Regulations

10.1 Module Exemption Requirements

Exemption for modules of the "Associated Fintech Professional (CPFinT(A))" will be granted for practitioners who have passed any of the following training / professional programme(s):

Module	Training Programme (University Degree)	Programme Provider
Module 1	BEng Fintech	Chinese University of Hong Kong
	MSc Fintech	Chinese University of Hong Kong
	BSc Computational Finance and Financial Technology	City University of Hong Kong
	Associate of Science (Financial Technology)	College of International Education, Hong Kong Baptist University
	MSc Finance (Fintech and Financial Analytics)	Hong Kong Baptist University
	BBA (Hon) Financial Technology and Innovation	Hong Kong Metropolitan University
	BSc (Hon) Financial Technology and Artificial Intelligence	Hong Kong Polytechnic University
	Doctor Financial Technology	Hong Kong Polytechnic University
	BCom (Hon) in Financial Technology	Hong Kong Shue Yan University
	MSc Fintech	Hong Kong University of Science and Technology
	Advanced Diploma in FinTech	HKU SPACE
	Executive Certificate in FinTech	HKU SPACE
	Executive Certificate in Banking and Financial Technology	HKU SPACE
	BASc Financial Technology	University of Hong Kong
	MSc Fintech	University of Hong Kong
	MSc Financial Technology and Data Analytics	University of Hong Kong

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	Training Programme (Online Courses)	Programme Provider
	Harvard Fintech Online Short Course with Harvard VPAL Premier Certificate	Harvard University
	FinTech: Finance Industry Transformation and Regulation Specialization of Coursera	Hong Kong University of Science and Technology
	Fintech: Innovation and Transformation in Financial Services	National University of Singapore
	The Future of Finance Professional Certificate of edX	University of Texas
	Professional Programme	Programme Provider
	Shenzhen-Hong Kong-Macau Fintech Professional Programme Level 1	Shenzhen Fintech Association, Chinese Financial Association of Hong Kong, and Macau Institute of Financial Services
	Certificate in Finance and Technology Level 1	Institute of Financial Technologists of Asia
Module 2	Training Programme (University Degree)	Programme Provider
	BCom (Hon) in Financial Technology	Hong Kong Shue Yan University
	BBA (Hon) Financial Technology and Innovation	Hong Kong Metropolitan University
	Training Programme (Advanced Diploma)	Programme Provider
	Advanced Diploma for Certified Banker – "Fundamental of Bank- ing", "Professional Ethics and Compliance", and "Risk Management"	The Hong Kong Institute of Bankers

	Advanced Diploma for Certified Banker – "Fundamental of Bank- ing", and ECF- Operational Risk Management / ECF- Compliance – "Module 2: Regulatory Framework and Compliance in the Banking In- dustry"	The Hong Kong Institute of Bankers	
Module 4	Training Programme (University Degree)	Programme Provider	
	BEng Fintech	Chinese University of Hong Kong	
	MSc Fintech	Chinese University of Hong Kong	
	BSc Computational Finance and Financial Technology	City University of Hong Kong	
	Associate of Science (Financial Technology)	College of International Education, Hong Kong Baptist University	
	MSc Finance (Fintech and Financial Analytics)	Hong Kong Baptist University	
	BSc (Hon) Financial Technology and Artificial Intelligence	Hong Kong Polytechnic University	
	Doctor Financial Technology	Hong Kong Polytechnic University	
	BCom (Hon) in Financial Technology	Hong Kong Shue Yan University	
	MSc Fintech	Hong Kong University of Science and Technology	
	Advanced Diploma in FinTech	HKU SPACE	
	BASc Financial Technology	University of Hong Kong	
	MSc Fintech	University of Hong Kong	
	MSc Financial Technology and Data Analytics	University of Hong Kong	
	OR		
	A candidate who has completed at least one of the certifications in any one of the following specialist areas from key market players or service/platform providers is eligible to apply for exemption on Module 4 of the ECF- Fintech Core Level training programme:		
	- Artificial Intelligence and Big Data Analytics: e.g. AWS Machine Learning - Specialty, Microsoft Al Engineer, AWS Data Analytics - Specialty, Microsoft Data Engineer, Microsoft Data scientist, Google Data Analytics, etc.		

- Cloud Computing for Business Applications: e.g. AWS Certified Cloud Practitioner, GCP Associate Cloud Engineer, Alibaba Cloud Certified Associate-Cloud Computing, Microsoft Certified: Azure Fundamentals, etc.
- Blockchain and Distributed Ledger Technology: e.g. Blockchain Certification Course (from EC Council), P. G. Diploma in Blockchain Technology (from UpGrad), Certified Enterprise Blockchain Architect (CEBA), Blockchain Technology EdX, Blockchain Fundamentals Certificate (from ISACA), etc.

10.2 Modular Exemption Application

- Candidate with relevant qualifications may apply for module exemption from "Professional Certificate for ECF-Fintech".
- Exemption application should be made on an exemption form together with the following documents/items; failing to do so delays assessment:
 - i. Appropriate fees (application fee and exemption fees)
 - ii. Copies of transcript and certificate, if applicable
- Documents submitted will not be returned regardless of the application result.
- Unless otherwise specified, exemption application based on partially attained qualification is not accepted.
- **Exemption** claims granted to student members are only registered in HKIB's record upon the student members' graduation.
- ♣ Exemption results are normally given in writing within 60 days after receipt of application and supporting documents. If further assessment is needed due to unexpected circumstances, separate notifications are given. The decision of the Institute is final and cannot be appealed.
- Candidate attempting but failing in a module may subsequently claim exemption from that module if they obtain a new/further qualification recognised for exemption purposes.
- An exemption confirmation letter is issued to candidate whose exemption application is granted.
- Candidate exempted from a module subsequently attempting that module by examination, have their exemption status overridden.

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11. General Information

11.1 Bad Weather Arrangements

In the event of bad weather on the training class/examination day, candidates should visit HKIB website at www.hkib.org for announcements about the latest arrangements and should pay attention to radio/television broadcasts about weather conditions.

If the typhoon signal No. 8 or above, black rainstorm signal, or "extreme conditions" is hoisted or still in force on the day of a training class, the arrangements below apply:

Signal in force	Training Class(es) cancelled
At 6:30am	Morning Session (8:30am – 2:00pm) is cancelled.
At 12:00noon	Afternoon Session (2:00pm – 6:00pm) is cancelled.
At 3:00pm	Evening Session (6:00pm – 10:00 pm) is cancelled.

If the typhoon signal No. 8 or above, black rainstorm signal, or "extreme conditions" is hoisted or still in force on the day of an examination at the following times, the arrangements below will apply:

Signal in force	Examination cancelled
At 6:00am	Examination(s) (8:00am – 1:00pm) are cancelled.
At 10:00am	Examination(s) (1:00pm – 5:00pm) are cancelled.
At 2:00pm	Examination(s) (at 5:00pm or after) are cancelled.

- If typhoon signal No. 8 or above, black rainstorm signal, or "extreme conditions" is hoisted or still in force while the training class/examination is in progress, the training class/examination continues as scheduled.
- If a training class/examination is rescheduled, HKIB notifies candidates of the new training class/examination date and time by email within one week of the originally scheduled date. Under such circumstances, candidates are not required to re-register for the training class/examination. Applications for a refund and / or transfer are NOT

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General Information

allowed.

HKIB reserves the right to postpone, cancel and / or reschedule any training class/examination.

11.2 Privacy Policy Statement

Personal data provided by the candidate are used for administrative and communicative purposes relating to training and examination. Failure to provide complete and accurate information may affect the provision of administrative services to the candidate. The Institute keeps the personal data provided confidential but may need to disclose it to appropriate personnel in the Institute and other relevant parties engaging in the provision of examination services to the Institute. Candidates have the right to request access to and correction of their personal data. For details, candidates can contact the Institute.

Candidates are advised to read the <u>Privacy Policy Statement</u> at HKIB website to understand their rights and obligations in respect of the supply of personal data to HKIB and the ways in which HKIB may handle such data.

11.3 Addendums and Changes

HKIB reserves the right to make changes and additions to membership, training and examination regulations, enrolment/application procedures, information in this handbook and any related policies without prior notice. HKIB shall bear no responsibility for any loss to candidates caused by any change or addition made to the aforementioned items.

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12. Contact Information

HKIB Head Office Address

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General Enquiries / Feedback

Tel.: (852) 2153 7800

Email: cs@hkib.org

Office Service Hours

Monday - Friday: 09:00 - 18:00

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